

**Wirral Improvement Board Meeting**  
**Wednesday 22<sup>nd</sup> March 2017**

**Present:**

Eleanor Brazil	Chair of Improvement Board
Tony Crane	Department for Education Advisor
Eric Robinson	Chief Executive
Cllr Phil Davies	Leader of the Council
Cllr Tony Smith	Cabinet Member for Children & Family Services
Cllr Wendy Clements	Conservative Group Member
Cllr Phil Gilchrist	Liberal Democrat Leader
Cllr Moira McLaughlin	Chair of Scrutiny Committee
Ian Hassall	Merseyside Police – Area Commander, Vice Chair LSCB
Lorna Quigley	Director of Policy & Patient Safety Clinical Commissioning Group
Satwinder Lotay	CWP NHS Partnership Trust
Philippa Malcom	Chair of Wirral Primary Headteacher Consultative Group
Paula Wareing	Chair of Wirral Special Headteachers Association
Annette Roberts	CEO Community Action Wirral
Julia Hassall	Director for Children’s Services

**Officers in Attendance:**

Deborah Gornik	Deputy Director for Children’s Services
Sheila Murphy	Interim Deputy Director for Children’s Services
Kerry Mehta	Head of Children’s Safeguarding
Kerry Crichlow	Interim Head of Performance, Quality & Improvement
Matthew Humble	Business & Transformation Manager
Alison Watson	Quality Assurance & Auditing Officer
Tony Williams	Senior Manager – HR
Andrea Williams	Senior Manager – HR

**Apologies:**

Prof. Maggie Atkinson	Chair – LSCB
Lisa Cooper	Deputy Director Quality and Safeguarding NHS England
Lisa Ayling	Chair of Wirral Association of Secondary Headteachers
Gladys Rhodes White	Interim Strategic Lead for Improvement
Kevin MacCallum	Senior Manager – Marketing & Communications
Avril Devaney	Director of Nursing, Therapies and Patient Partnership

**Minutes of Previous Meeting**

The minutes of the previous Board, held on the 22<sup>nd</sup> February 2017, were agreed as an accurate record.

Eleanor Brazil stated that that papers were very comprehensive and the quality of papers are improving with each meeting. As a Board we can say that this is a service which knows itself well.

### **Action Tracker**

The Action Tracker, which captures actions from previous meetings, was reviewed. Eleanor Brazil reminded members that actions marked as 'Green' had been completed; those that were 'White' had been scheduled for completion.

### **Directors Update**

Julia Hassall provided a presentation on improvement progress.

Comments from children and young people provided from the Young People's Reference Group, which met on the 9<sup>th</sup> March 2017 and from the SEND Youth Voice conference were provided to the Board. Comments from staff from the 1<sup>st</sup> March 2017 Staff Engagement Session and visits to locality offices by Cllr Tony Smith and Sheila Murphy were shared with the Board.

Progress under the People theme has included:

- Senior Management appointments – Head of Quality, Performance and Improvement, Carly Brown, commences in post 10<sup>th</sup> April 2017, and Head of Children's Safeguarding, Kerry Mehta, who is currently working with us on an interim basis.
- Two other key posts have been advertised and interviewed for but we have been unable to make appointments to the Senior Manager – Children Looked After and Care Leavers and the Head of the Integrated Front Door, although experienced interims are in post.
- Increased Senior Manager contact with front line staff including locality consultations, 'Closing the Loop' – Lunch and Learn and staff engagement.
- Induction programme for new staff re-launched with clear standards and expectations.

Progress under the Practice theme has included:

- Practice and Managers Standards provide a continuous benchmark for expected practice.
- iPeople will be undertaking individual manager development sessions commencing in late April 2017.

- Research in Practice, who are practice leaders in providing evidence based training, will follow on from the iPeople Programme, with bespoke children's social work training in May 2017.
- Weekly email communications in the four week run up to our next Ofsted monitoring visit are being provided.

Progress under the Performance theme includes:

- Approach to casework audits has been reviewed to involve case holding social workers in the audit process and discussion.
- Compliance with Managers' audits maintained at 100%.
- We are starting to see progress against our key themes from audit.
- Online access to the Annex A data tables has been provided to staff.

The next Ofsted Monitoring visit:

- Fieldwork dates confirmed as Wednesday 5<sup>th</sup> and Thursday 6<sup>th</sup> April 2017.
- Two HMI's – Ian Young is the Lead Inspector
- The focus of this monitoring visit is 'Step Up & Step Down'
- Day 1 of the fieldwork phase will involve case tracking on the cases audited
- Day 2 of the fieldwork phase will include case sampling and feedback on findings.
- Findings from this second monitoring visit will be published on the Ofsted website in early May 2017.

Department for Education 6 Month Review:

- The Department for Education will be undertaking a 6 month review, the fieldwork dates for which are Thursday 4<sup>th</sup> & Friday 5<sup>th</sup> May 2017.
- This will involve meeting with key staff and partners to review progress.

Eleanor Brazil, the Chair of the Improvement Board, asked Cllr Tony Smith to feedback on his meetings with staff. Cllr Tony Smith spent 6 hours in 3 locality offices and also the MASH. Cllr Smith and Sheila Murphy sat with Social Workers and Managers. Cllr Smith felt it was very helpful to see the cases that Social Workers are dealing with. The majority of staff were extremely positive and keen to improve the service. The majority of staff felt that Liquidlogic was a good system. At Wallasey they have a noticeboard for staff to record Liquidlogic issues and workers knew who to go to for help. He was very impressed with the quality of assessments. Workers have taken on-board the key messages from Ofsted. Cllr Smith asked Social Workers about ratios of cases, which ranged from 1 to 20 cases; some 1-12. A couple of workers felt that extra administrative staff would speed up the process, in particular around note taking. Overall Cllr Smith said that he felt it is a really good

workforce; some agency staff he met were keen to take on permanent posts, but pay was an issue.

Sheila Murphy stated that staff appreciated the lead member speaking to them directly. Morale is relatively high, and staff speak very positively about working in Wirral.

Eleanor Brazil suggested that it may be worth looking at a comparison on pay between agency and permanent staff – it tends to be that there is not much of a difference when leave etc. is taken into account.

Tony Crane stated that as part of the DfE 6 month review he will be asking for a focus group of staff to meet with. The review will triangulate progress over the past 6 months from the Ofsted Plan, focus groups and look at progress to date and proposed over the next six months. The DfE letter will be sent to Wirral Children's Services end of May/beginning of June. Tony Crane is meeting with Julia Hassall and Matthew Humble to arrange the review.

Cllr Phil Gilchrist enquired about the comments staff had made about access to direct tools and a resource directory. Julia Hassall explained that a range of direct tools had been introduced to guide practitioners and we need to make sure they are readily accessible to all staff. In relation to the resource directory staff members have commented that they do not have the right resources to work with families, and workers felt that it would be helpful to have an online directory. This is now in development.

Cllr Phil Gilchrist commented about social workers wanting administrative staff to take notes and how this fits with trying to get away from administrative staff supporting social workers and moving to more agile working? Julia Hassall clarified that Social Workers would like administrative staff members to take notes at complex meetings. Currently Social Workers can find themselves both chairing meetings, contributing to them and trying to minute meetings which is clearly difficult to do effectively. Cllr Moira McLaughlin confirmed that this was an issue that was raised as a part of the Safeguarding Scrutiny Review and included issues of notes and minutes of meetings not being completed in a timely way.

## **Improvement Monitoring**

Kerry Crichlow, Interim Head of Quality, Performance and Improvement, highlighted improvement progress against the action plan. There are two exception reports, one in relation to the Health and Well Being Strategy requesting an extension to 1<sup>st</sup> May 2017 and one in relation to the review of the Emergency Duty Team requesting an extension to 11<sup>th</sup> April 2017.

Eleanor Brazil stated that she was surprised that the Emergency Duty Team are still recording using manual systems considering we have Liquidlogic and hoped this is addressed rapidly rather than waiting for the review. Julia Hassall confirmed that there is currently a mix of manual recording and Liquidlogic, however the majority is recorded on Liquidlogic. Kerry Mehta, Head of Children's Safeguarding, stated that she was aware of some of the issues and this is being brought in line with updates to Liquidlogic.

Addressing the Performance Report, Kerry Crichlow highlighted that the Performance Databook and Tracker now include targets and highlighted our approach to target setting detailed in the report. Eleanor Brazil commented that the text on targets and trend setting was really helpful as it describes that it is not an exact science, there are no right or wrong answer to performance indicators.

Cllr Phil Gilchrist enquired about Figure 2 on Children becoming subject to a CP Plan and cessations stating that change occurs in Jan/Feb for both 2016 and 2017 data and asked if this was a pattern. Kerry Crichlow agreed that this was a good question which will be looked at further.

Cllr Wendy Clements enquired about the levels of appraisals and commented that it appeared unlikely that Children's Services will reach 100% completion by end of March 2017. Sheila Murphy responded that she had taken steps personally to address this including reminding managers twice a week to complete these and ensuring that meetings are booked before the end of March. Sheila Murphy is confident that all social workers in work will have a completed performance appraisal, however some will not be completed due to long term sickness or maternity leave.

Cllr Phil Gilchrist commented that there was no colour (RAG rating) on Independent Reviewing Officers caseloads and that performance comments did not appear to be being updated. Cllr Gilchrist stated that if IRO's have high caseloads how can they challenge casework effectively. Eleanor Brazil commented that the issue of caseloads for IRO and Social Workers needs to be looked into further for the next board. While Ofsted may have commented in their first monitoring visit that caseloads for Social Workers were acceptable this does not address the complexity of the work on Wirral.

**Action** - IRO and Social Worker caseloads to be considered at the next Board.

Tony Crane agreed that cases are really complex in Wirral and the IRO Handbook provides a range of between 50 to 70 cases per IRO, so it would be useful to look at further next time.

Referring to the Quality Assurance Report Kerry Crichlow stated that there were cautious green shoots in practice improvement although it is only a small sample of audits. The report sets out that there has been increased agreement between auditors and moderators around judgements. The report highlights closer engagement by managers with the audit process. Judgements against the top ten themes have improved. Lunch and Learn Sessions have been set up on Assessments and each team manager can use the presentation within team meetings. Eleanor Brazil stated that you can see a real shift in hearing the voice of the child and management oversight; it will be interesting to see if this can be sustained.

Cllr Phil Gilchrist was pleased about the improvement and change coming through and would like this to be relayed to staff. However Ofsted raised the issue of over optimism and families not co-operating and would appreciate hearing more about how this is being addressed. Eleanor Brazil commented that tools and training need to be used to address with partners how families engage. Safeguarding is a multi-agency endeavour which needs reinforcing in order to find ways of working with families who do not want Social Workers crossing their doors. Julia Hassall stated that this was a big topic at the training with partners, particularly from schools, on what to do if families don't engage. We do have staff, such as family intervention workers (troubled families programme) who are highly experienced in this area and can assist across the partnership. This is a real flag for auditors, if a case is closed because the family refuses to engage, because these are families that need intervention. Eleanor Brazil reflected that working in Haringey this was an issue with partners, not intervening when the family did not want to engage. Deborah Gornik raised that partners are not on their own, we have staff who are able to work with them.

Tony Williams presented a Human Resources and Organisational Development update covering Workforce Analysis, Sickness Absence and the Workforce Strategy.

A Human Resources Team is based in Hamilton Building, with Children's Services, and is providing HR performance data, which is included in the Datebook. The team have been building confidence in data and ensuring that it is relevant to the service.

An overview of the Workforce Analysis was provided. Our permanent social worker profile is:

- 24% ASYE
- 36% Social Worker
- 40% Experienced Social Worker (37% are based within the Fostering/Adoption Teams)

An overview of Sickness absence within the last 12 months was provided:

- Average number of FTE days lost in Children's Social Care is 16.65
- 72% of absence is long term sickness
- 36% of absence related to mental health.
- 100% of long term cases are now in a formal stage of the attendance management procedure. This represents 23 staff in the formal Attendance Management process.

The Workforce Strategy is currently being finalised and will be provided to the Improvement Board when completed. From May 2017 there will be an on-line recruitment process which will provide support for reference requests and application tracking. A range of training is being provided, as outlined by the Director in her update to the Board. The Strategy's focus will be around moving towards permanent staff and only using agency in a planned way. We are currently looking at Social Worker pay, the issue being that our immediate neighbours are paying more than Wirral, which we will need to address through our offer. The Career Progression Framework needs development in order to keep and bring talent into management posts.

Eleanor Brazil commented that there has been an improvement in HR data and analysis. Referring to the Data book Eleanor stated she felt the numbers didn't seem right on the turnover data. Andrea Williams clarified that it gives a picture of the journey of attracting and retaining staff e.g.: Wirral has recruited 13 ASYE and lost 4 over 12 months. Ian Hassall commented that it appears that Wirral is losing more experienced workers. Julia Hassall responded that newly qualified staff members tend to come to Wirral, get the experience and then leave to other authorities that pay more.

Tony Crane stated that he was impressed with the quality of data and the knowledge developed in relation to turnover. He was very impressed with the key points in the Strategy. There will not be an overnight change in staffing, but the data shows that there has been no mass exodus from Wirral. The Strategy needs to state why people should come to Wirral. The struggle to gain experienced workers is a national issue. Tony Crane commented that he feels the data is really promising and shows sustainability in Wirral. The next steps are how the service takes this and makes progress, which will be an area that will be looked at in May's review.

Cllr Tony Smith commented on mental health issues; he had recently attended an Edsential conference a few weeks ago where companies were offering Cognitive Behavioural Therapies, would this be a useful service to offer. Tony Williams responded that HR were very open to looking at both training for managers and a range of interventions, currently working with Remploy and Wirral Mind. Wirral will

shortly be reviewing its Occupational Health contract as a part of the Health and Wellbeing Strategy.

### **Early Help and Children Looked After**

A report had been provided to the Board as a follow up to the 'Deep Dive' on Early Help and Children Looked After at the previous Board. Talking to the report Deborah Gornik said that we are completing a lot of development work regarding 'Edge of Care'; considering information on under 10 year olds known to Early Help and looking at what we are doing to divert children from statutory interventions. Longer term we will be looking at service transformation.

Eleanor Brazil commented that this had been raised at the last meeting of the Improvement Board but due to half term schools colleagues had not had an opportunity to contribute to this discussion. Eleanor invited these colleagues to comment on the report. Philippa Malcolm stated that schools are accessing early help and referring to the Integrated Front Door. However more effort could be made to ensure that staff meeting with families referred by schools, aren't allowed to 'drop out' of the process. The process needs to be quality assured to ensure that families remain engaged. Phillipa went on to say that she was finalising the Agenda for the Primary Head's meeting on 27<sup>th</sup> April 2017 and would welcome items for that agenda in order to follow this up. Paula Wareing commented on children with special needs dropping out of interventions and the need to ensure that the right approach is used to ensure engagement.

### **Wirral Safeguarding Children Board Update**

Ian Hassall provided a presentation as an update on the Wirral Safeguarding Children Board.

The Key themes from the seven recommendations for the WSCB include:

- Asserting the independence of the Safeguarding Board based on a solid governance framework
- Ensuring safeguarding is a shared priority across partner agencies with challenge and scrutiny providing assurance
- Ensuring children looked after and all those who are living away from home are safe and well supported
- Ensuring the work of the WSCB is informed by strong data and robust auditing activity.

There are 25 current actions against the 7 recommendations, 20 out of 25 actions have been achieved.

*Recommendation 1 – Review governance and ensure independence and capacity*

Effective governance and adequate capacity are two central pillars of a strong LSCB. Since last July the WSCB has undertaken a considerable amount of work, including support from the Local Government Association (LGA) to review its terms of reference and devise an operating framework. This work has been completed and the operating framework is published. Considerable work has also taken place to review and realign the resourcing of the safeguarding board. It is vitally important that the WSCB moves away from over 70% of its activity and capacity being provided by the LA to a more equitable split between partners. A funding proposal has been put together and this will be presented to the WSCB for approval at the next meeting on the 28<sup>th</sup> March.

The WSCB currently has one lay member but is undertaking recruitment of a second. Two strong applications have been received and an appointment will be made by the end of the month.

*Recommendation 2 – Ensure WSCB has sufficient influence*

Effective safeguarding boards have strong leadership. The WSCB has recognised this and undertook a rigorous recruitment process for the new chair. Maggie Atkinson has been in post as the Independent Chair since January and has chaired two boards and one executive and is very clear and determined in her approach.

The operating framework includes an escalation pathway to ensure the WSCB can get its business done and is introducing a risk register for all committees to ensure issues are recorded and escalated without delay.

*Recommendation 3 – Ensure challenges are explicitly recorded and tracked*

The WSCB has a challenge log and actions and challenges are tracked at each WSCB meeting

*Recommendation 4 – Ensure oversight of children placed in Wirral and those Privately Fostered*

The operating framework for the WSCB details its relationship with other influential boards and a longer term piece of work for the WSCB is to align priority areas to ensure safeguarding children is a core and visible theme.

All notifications for children who are placed in Wirral are recorded by the WSCB admin within the safeguarding unit and up to date reports of activity form part of the wider dataset scrutinised by the WSCB Performance Committee. The quality assurance framework of the WSCB includes the annual reporting schedule which the private fostering annual report is a part of. The WSCB has requested a report about the arrangements to safeguard children who are young carers and this will be presented to the WSCB at our next meeting on the 28<sup>th</sup> March for scrutiny and challenge.

*Recommendation 5 – Ensure all serious incidents are notified to Ofsted*

The WSCB has published a clear procedure for serious incident notifications and this has been widely circulated. All notifications are made by the head of safeguarding and are shared with partner agencies through the SCR committee where they are reported and logged.

The pathway for notifications is clear but there is still some delay within the workforce recognising when an incident meets the notification threshold. Compliance with the procedure will be a challenge from the WSCB at its next meeting.

*Recommendation 6 – Ensure accuracy of performance data*

The WSCB has been supported by the performance, quality and improvement team within children's services to provide validated data to the WSCB. The WSCB has agreed 21 core performance indicators and these are aligned with the information provided to the improvement board. The dataset has been provided to and approved by the WSCB. The WSCB Performance Committee also holds a wider multi-agency dataset which is regularly scrutinised and exception reported to the WSCB.

The performance, quality and improvement function ensures all data is validated prior to publication.

The current dashboard is clear but will be replaced with a web based dashboard where data can be accessed and reviewed 'on demand'.

*Recommendation 7 – Ensure audits have focus on outcomes and include experiences of families and practitioners*

The WSCB is developing a revised audit framework which will be reviewed and approved by the Performance Committee at their meeting in April. The audit framework details how frontline practitioners and families will be included as an integral part of the audit process.

The frontline practitioners involved in the cases are asked to provide information about what worked well, what didn't, obstacles, good practice and multi-agency working etc. This is a model included in the WSCB's SCIE (Social Care Incident of Excellence) based approach to undertaking critical incident and learning reviews.

The WSCB also has a 'virtual' frontline practitioners group who have an annual programme of themes to explore. This is part of the triangulation of information which includes auditing, performance information and the Section 11 and Section 175 audits.

The approach for families will be finalised at the Performance meeting in April

Eleanor Brazil commented that this was a very helpful update, the Board is at the start of its improvement journey and getting the basics right.

**'Deep Dive' - Child Protection**

Kerry Mehta provided a presentation on Child Protection.

The graph provided in the presentation showed Child Protection activity over time, the analysis of this indicates:

- Figures show a peak in June 2016 for children starting on a child protection plan.
- February 2017 lowest CP figures since September 2016.
- Trend of children planned and de-planned is not consistent to predict the trajectory of these two cohorts in the next 6 months.
- In the last 11 months 549 children have become subject to a CP Plan, of whom 106 were previously on a plan.
- Of the 563 CP Plans that ended at some time between 01/04/2016 and 28/02/2017, 95 had been of 12 months or more duration.
- Of the 396 CP plans recorded as open (as at 14/03/2017), 41 have been open for 12 months or longer.
- 34% were aged 0-4 years; this figure includes four children unborn.

An audit was completed of children removed from a Child Protection Plan within 3 months, between 22/11/2016 and 22/02/2017. There were 42 children placed on child protection plans and removed within 3 months. This equates to 25 families. 13 family groups were audited.

The case files were audited paying particular attention to:

- The reason for the ICPC whether it was proportionate and appropriate.
- Rationale for removal after 3 months whether it was safe and appropriate.
- Whether a CIN plan could have achieved the same outcomes
- Whether outcomes for children had been improved by the conference process.

There was no evidence of any child being left in a situation of risk. There is some excellent work being undertaken by family support workers both in how they interact with children and parents in contact situations but also within the home. There is evidence of the IRO footprint and some appropriate challenge.

Plans were in the main ended appropriately when children had been made safe by the courts. Other issues raised:

- Social Workers and IROs have reported the current template for Child Protection Plans causes confusion and does not enable the family to understand the risks and what needs to be done to minimise the risk
- Families are not always seeing reports before they attend conference
- Reports are not always produced by Partners for Conference
- Social Workers are not always producing reports for review conferences

- An audit completed by the Safeguarding Board highlighted 4 out of 80 plans for neglect had a graded care profile.

Are child protection plans working:

- Audit findings suggest in the cohort of children subject to a plan for 3 months, the Conference and Plan have not been used to manage risk, but as a process;
- Feedback from partners is variable, some report poor communication, frustration with the process, others report the process is working effectively
- The current Child Protection template makes it very difficult to follow how risk is being managed.
- IRO checklist in January 2017 report risk had reduced in 58% of cases that were reviewed

Practice for Under 5's:

Data is showing that 34% of children subject to a plan were under 5 between April 2016 and February 2017. Audit findings identify the majority of children as part of that audit were new born. Pre-birth assessments are not sufficiently rigorous and robust. Practice has been incident led and linear in approach.

What are we going to do:

- Introduction of a consultation process for Team Managers with the Safeguarding Service prior to ICPC- Timescales for implementation 01.04.2017
- Review of the PLO process has been completed, providing consistency in decision making and moving away from a linear process.
- Pre- Birth liaison meetings now oversee all pregnant women where there is a concern
- Family Group Conference - pilot area in Birkenhead to manage high risk cases
- Letter has been sent to all partners from the Chair of the Children's Safeguarding Board to remind them of the WCSB standards for partners to produce reports for conferences.
- Child Protection Plans are currently being changed and a different format will be available to use in Liquidlogic Upgrade 04.05.2017 – Briefings with the districts by the IRO manager will start 01.04.2017 to prepare and upskill staff in writing smarter plans and prepare for the change in May. This will dovetail with Supporting Families, Enhancing Futures.
- Consultation Service with the IRO team will be operational from 01.04.2017

- Current Pre- birth assessment is being reviewed- new proposals will be sent to the next safeguarding board for sign off.
- Streamline dual registration 1.4.17
- The advocacy service for children subject to a child protection plan went operational from 01.03.2017
- Review case conferences for neglect are re-arranged if the graded care profile is not available for conference- implemented 01.03.2017
- Initial case conferences for neglect will be re-arranged as from 01.04.2017 if graded care profile not available from 01.04.2017
- Review Conferences will be stepped down as from 01.05.2017 if the conference report is not available from 01.05.2017- this will be reiterated to the staff during the briefings in April.

The case study included within the papers highlights the complexities of case in Wirral.

Eleanor Brazil thanked Kerry Mehta for the presentation which was really helpful and sets out that we are getting a grip of processes. Eleanor Brazil commented that she liked the case study, which brings the subject to life. If we get this process right it will make a huge difference.

Cllr Tony Smith asked what was meant by pre-birth assessments not being rigorous or robust. Kerry Mehta responded that this was in relation to the use of pre-birth assessments; we need Social Workers to use these in order to predict what needs to be put in place from birth. Social Workers need training in order to get the right assessment and the right plan for the child. Tools will be given to staff regarding what future outcomes they need to consider, Social Workers should be looking at permanence from the outset. Newly established Health Liaison meetings should allow for a multi-agency approach that leads to better pre-birth assessments.

Cllr Tony Smith asked if it would be possible to have a report back on what a good assessment or plan looks like. Eleanor Brazil agreed that this would be helpful, possibly focussed towards pre-birth assessments. Julia Hassall asked that this be broadened out to include pre-birth up to 2 years old, possibly where partners had contributed. Julia had recently taken a report to the Health & Wellbeing Board on this area as two children selected out of the six audited for Ofsted first monitoring visit had been under 2 years of age. Eleanor Brazil commented that we need a sense of what workers need to look for and why?

**Action:** Report to be provided to the next Improvement Board on what a 'Good' assessment looks like for pre-birth up to 2 years old, possibly where partners had contributed. Need a sense of what workers need to look for and why?

Eleanor Brazil stated that the Ofsted Inspection in July highlighted the complexities of children's cases in Wirral. The Monitoring Visit in January highlighted 3 out of 6 cases were high risk and complex. From talking to Julia Hassall and Sheila Murphy aware that there are a number of high risk cases at present. It would be useful to have a synopsis of high risk cases at the next board.

**Action:** Synopsis of high risk cases to be provided to the next board.

Eleanor Brazil asked that the comments provided from other agencies, included in the report, will be addressed. Kerry Mehta confirmed that they would. Ian Hassall queried that the Police had responded but their comments were not included. Kerry Mehta agreed to pick this up and address any issues arising.

### **Any Other Business**

Julia Hassall commented that this would be Kerry Crichlow's last Board. Eleanor Brazil thanked Kerry Crichlow, on behalf of the Improvement Board for her efforts.

### **Next Meeting**

Wednesday 10<sup>th</sup> May 2017, 2 to 4pm, Labour Briefing Room, Wallasey Town Hall.