



Initial year of application 2015

Wirral Council

Parks Allotments & Countryside Service

Queens Park Management Plan 2019 to 2024

(Updated February 2022)



Management Plan written by:	Date:
The Friends of Queens Park & Laura Volan	26/02/2015
Updates made	08/02/2022
Management Plan authorised by:	
Mary Worrall & Anthony Bestwick	

Coronavirus (COVID-19) impact on Queens Park

In March 2020, as the country went into lockdown, Queens Park's maintenance schedule could not be carried out until later in the year. Also all volunteer work from March 2020 stopped in Parade Gardens with much reduced volunteer work resuming late July 2020.

The Friends volunteers have a duty of care to our volunteers and guidance was provided to ensure that to all volunteers worked safely.

Entering 2021, volunteering work could remain to take place under certain Covid instructions such as social distancing and sanitizing regimes. For the parks staff, the 2021 spring season began with staff intervention whilst a recent re-structure was being finalized (structure displayed on page 31) and this has resulted in the allocation of a permanent member of staff to be tasked for the general maintenance at Queens Park along with a seasonal maintenance operative. For the larger areas, a Tractor Operative visits the park at the specified intervals and due to the play area being at Queens Park, there is a swing fitter team who check and maintain the swing site.

For the management there has been put in place a General Parks Manager and Team Leader, who have been actively engaged in the maintenance of the parks in this area and also have worked closely with the Hoylake & Meols in Bloom to improve Queens Park.

The 2021 Green Flag assessment is included in this management plan (pages 32-44) and there are management notes included accordingly for the feedback from the assessment.

During the Coronavirus lock down period, the volunteers group developed a new web site **www.hoylakeinbloom.co.uk** which now incorporates all volunteer activities for Hoylake and Meols towns, Hoylake and Meols train stations, Parade Gardens and Queens Parks.

While Queens Park Playground was closed to the public a local painting contractor (K J Mock Ltd) offered to paint all the playground equipment free of charge including the paint. An offer the Friends and Council could not pass on, this work has now been completed.



Site Information

Typology: Local Park

Primary purpose: Intensively managed park used primarily by local people, providing accessible, high quality opportunities for formal and informal recreation and children's play including community events.

Location plan:



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Official site name: Queens Park

Site address: Birkenhead Road, Meols, CH47 5AF

Grid reference: 322263, 389840 Ward:

Hoylake and Meols

Site overview: A well-used and well-loved local park, near to the promenade with trees and amenity grass and opportunities for play and sport.

Size: 3.01 ha

Access: The Park is near to main bus routes on Birkenhead Road, Meols and the Merseyrail station at Manor Road, Hoylake.

The main entrance is on Birkenhead Road opposite Bertram Drive and is suitable for vehicles, pedestrians and wheelchair users. Pedestrian access can be gained from a number of points around the site, including Sandhey Road (from the Meols Parade promenade) and Ashford and Egbert Roads.

Maintenance vehicles generally access the park from the Birkenhead Road entrance.

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Children's Prom in the Park (2018)



Young adults football coaching (2021)

A winter plan was created which included Queens Park was drawn up and great work has been carried out to shape a reduce some shrubs to 3ft and also to feather and raise trees to create a much neater look around the park, and this will bode well for the ease of maintenance and presentation of the park as we enter the spring and summer months.

	Site	Priority	Task	
1	Queens Park	HIGH	Cut all Tamaraus to 4ft, individualize all shrubs and shape accordingly to 4ft. Feather and raise all trees for ease of Summer Maintenance. Make all entrance shrub beds 3ft max to improve safety.	
2	Parade Gardens	HIGH	 Reduce Height of all shrubs (Ivy, Tamaraus) on the back sea wall to the Height of the fence. Prune back to shrub bed edging as discussed, Hard prune to 2ft the Buddleia on site. Prune Holly branches above 7ft for clear paths, Reduce Height of privet by walls to 4ft, and thin/individualize where possible, Look into possible ways to reduce the shrub by the wall and toilets t the wall and back from beds. 	
3	Meols Lower Parks	MEDIUM	Prune all shrubs to a tight cut and individualize fashion. Check trees for feathering, Clear and cut back shrubs in play area making them open and safe. Tree bark the beds here.	
4	Carr lane Play Area	LOW	Cut back fencing on right by businesses to assist with Summer Maintenance, tidy around trees and entrance to play area.	
5	The Grove	LOW	Cut back all hedges and open paths, extra attention around play area feather and raise trees accordingly for ease of summer maintenance.	
6	Trinity Cem.	LOW	Cut privet hedge, remove ivy back main thickness or as much as possible, strim and cut all site,	
7	Roman Road Nature Area	LOW	Strim cut back to rocks and make entrance point accessible.	
8	TOP DRESS	HIGH	Top Dress ALL Greens as a team with Dave and Kevin	

2021/22 - Winter Works Program Hoylake & Meols sites

Some pictures of the winter works for cutting and re-shaping the shrubs





Introduction

The Friends of Queens Park is a sub group of The Friends of Hoylake and Meols in Bloom whose aim is to help make Hoylake and Meols a more beautiful place to visit, live, work, rest and play by planting and caring for the many floral displays in and around Hoylake and Meols which includes caring for our parks and open spaces, thus enhancing the environment for the benefit of everyone.

For the purpose of this document 'The Friends of Queens Park' and 'The Friends of Hoylake and Meols in Bloom' should be seen as one entity.

This management plan is intended to provide a framework for the development and improvement of Queens Park. If you wish to find out further information about this document or submit any suggestions, or if you wish to join the Friends of Queens Park please contact:

Wirral Council Parks Allotments & Countryside Service Wirral Council Wallasey Town Hall Brighton Street Wallasey Wirral, CH44 8ED

Email: Streetscene@wirral.gov.uk

1. Wider Policy Context

Wirral Council's Parks and Countryside Service are based within the Neighbour Services Department of Wirral Council.

The content and structure of the Management Plan has been informed by the following guidelines:

A Guide to Producing Park and Green Space Management Plans (CABE Space, 2004) https://webarchive.nationalarchives.gov.uk/ukgwa/20110118095356/http:/www.cabe.org.uk/files/par ks-and-green-space-management-plans.pdf

Raising the Standard: The Green Flag Awards Guidance Manual (Keep Britain Tidy, 2016) www.greenflagaward.org/media/1019/green-flag-award-guidelines.pdf

1.1. Corporate Objectives

The Council's Vision is that Wirral will be a place where the vulnerable are safe and protected, where employers want to invest and local businesses thrive, and where good health and an excellent quality of life is within the reach of everyone who lives here.

The Wirral Plan agreed by cabinet in September 2021 sets out a series of pledges which the Council and its partners will work to achieve by 2026 focusing on 5 key themes:

- Inclusive Economy
- Safe and Pleasant Communities
- Sustainable Environment
- Brighter futures
- Active and healthy lives

Wirral Council Plan

Our vision to secure the best opportunities and outcomes for residents

For you as a resident this means

You will live in safe, pleasant and clean communities where people want to live and raise their families You will live in a cleaner, greener borough which defends and improves our environment Access to services which help people live happy, healthy independent and active lifestyles with public services there to support them when they need it You will benefit from a prosporous, inclusive economy where local people can get good jobs and achieve their aspirations Young people and ramilies will have brighter futures regardless of their background or where

How we will do this



The Wirral 2021-26 plan is available to download online:

http://democracy.wirral.gov.uk/documents/s50080601/Appendix%201%20Wirral%20Plan%202021-26.pdf

1.2. Parks and Countryside Service Objectives

The department's role is to protect the environmental quality of key locations across the borough for all local people, communities, and visitors to enjoy and to influence investors to operate their

businesses and encourage new investors. Parks and countryside site maintenance and land uses will be re-aligned where appropriate to achieve resource and economic efficiencies whilst promoting health, social and environmental benefits to our communities.

The Parks and Countryside Service have produced a 10-year Parks and Open Spaces Strategy that will inform and direct the next 10 years for the service (running from 2014-2024). It is available online at:

https://www.wirral.gov.uk/sites/default/files/all/Leisure%20parks%20and%20events/parks%20and%20open%20spaces/Wirral%20Parks%20and%20Open%20Spaces%20Strategy%202014-2024.pdf

The Strategy sets out how Wirral Parks and Countryside Service will aim to provide attractive and well managed parks and open spaces, whilst being accessible; and providing positive and healthy activities for all local people, communities, and visitors to enjoy and to attract and retain investment in the borough. The service also intends to contribute to the environmental sustainability and biodiversity of Wirral to achieve a good balance by protecting habitats while supporting economic growth.

1.3. Environmental Initiatives

Wirral Council is committed to carrying out its work in an environmentally responsible manner.

Wirral Council declared an Environment and Climate Emergency at Council in July 2019 and through this committed to action to address the ecological and climate crisis that we face.

The commitment to action aims to:

- cut climate damaging pollution locally in line with global targets, whilst developing resilience to more extreme weather patterns and rising sea levels that impact Wirral
- protect and enhance biodiversity

As a local authority, we can have a positive influence through:

- how we organize our operations and services
- the regulations and policies we set
- the goods and services we buy
- the investments we make
- the example we set to others.

Tackling the ecological and climate crisis presents major opportunities locally to improve quality of life, health, wellbeing and the economy.

More information on the Climate Emergency Declaration maybe found at: https://www.wirral.gov.uk/about-council/climate-change-and-sustainability/climate-change-action

To deliver against these aims Wirral Has developed 'Cool Wirral'. The Cool Wirral campaign is aimed at encouraging local climate-related action in support of the delivery of the 'Cool 2 Climate Change Strategy for Wirral:-

View Wirral Council's Cool 2 climate strategy and progress reports

The Cool Wirral Partnership (formerly the Wirral Climate Change Group) co-ordinates local action on climate change. The partnership is supported by Wirral Council and a variety of partnership.

More information on the Cool Wirral Partnership maybe found at:

https://www.wirral.gov.uk/about-council/climate-change-and-sustainability/coolwirral#:~:text=The%20Cool%20Wirral%20Partnership%20(formerly,Wirral%20Partnership%20NHS %20Foundation%20Trust Some key initiatives include:-

Designating Pollinators and wildflower sites

A large proportion of pollinators are flies, including more than 250 species of hoverfly. Bees make up about a quarter of the pollinating insects and in the UK alone there are approximately 250 species of bee, 24 species of bumblebee, 225 species of solitary bee and just one species of honeybee. Butterflies and moths are also pollinators as well as bugs and beetles.

In line with the council's Climate Emergency Response, steps are being taken to prioritise pollinators. Dependent on the location of a verge, pollinators are prioritised in various ways, these methods can include:

- planting pollinator friendly plants
- not mowing grass verges when wildflowers of significance are in season
- reduced weed removal in the area of pollinator sights

https://www.wirral.gov.uk/environmental-problems/street-care-and-cleaning/pollinators-andwildflower-sites

No Mow May

Throughout the month of May, the council takes part in the <u>No Mow May campaign</u>, which is about stopping mowing in general grass areas in parks to help bees, butterflies and wildlife.

No Mow May



What?

#NoMowMay is about stopping mowing in general grass areas in parks to help our bees, butterflies, wildlife and us. This follows Plantlife's national campaign.

Why?

Put quite simply, plants need pollinators and pollinators need plants. However, both are in sharp decline.

Insect pollinator species have experienced national declines and wildflowers provide a vital habitat, food source and refuge for many bees, butterflies, birds, bats and bugs. Wirral's parks and open spaces can provide a vital resource for struggling wildlife species.

Research conducted by Plantlife's Every Flower Counts survey suggest that by not mowing in May the nectar sugar produced by flowers such as dandelion, white clover and selfheal can support up to 10 times more bees and pollinators (up to 4000 bees a day!)¹.

The **#NoMowMay** initiative has also been shown to engage with residents and communities by changing mowing regimes to benefit wildlife species in their own gardens and backyards².

How?

By leaving all general grass areas in parks to grow during the month of May and into the middle of June. Pathways will be cut through the large grass areas to provide walking routes, and borders will be cut surrounding existing pathways. Multiple signs will be erected at each site and a communications campaign will take place to explain, to Wirral residents and users of the park, the benefits of leaving areas to grow during this period.

Sport pitches, bowling greens, churchyards, cemeteries, play areas, outdoor gyms and formal areas (i.e., Hamilton Square) are not affected and will be maintained as normal.

When?

Mowing will stop on general grass areas in parks from the end of April until the middle of June. For more information on the campaign visit: <u>Plantlife Website</u>¹ and <u>Research Paper</u>²

Trees, hedgerows and woodland

The council have been working with partners and stakeholders to develop a 10-year strategy to consider how we manage and respond to the borough's current trees and the future provision of trees. In the ten-year span of this strategy over 210,000 trees will be planted, at least 21,000 per year. In doing so we will replace many times over the number of trees unavoidably lost. The trees that are planted will see Wirral's tree canopy cover doubled by the time they are fully grown.

We will adopt the principle of 'the right tree for the right place' to ensure the most resilient tree population possible. We will establish a clear picture of Wirral's tree stock and its benefits. We will work constructively with individuals and groups to deliver this vision.

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The Parks, Allotments and Countryside service is located in the Neighborhood Services section of the Delivery hub and is specially featured in the Council's Culture Strategy, which itself has 3 main priorities;

- 1. Promote and celebrate Wirral's parks, coast and countryside for leisure activities.
- 2. Encourage people to take part in sports, leisure and social activities.
- 3. Increase pride in Wirral's communities and encourage more residents to volunteer.

In November 2020, a restructure for Parks & Countryside was completed and this has created 6 areas as opposed to 4 in order to improve the service provided by the management and staff to our residents and service users. (See page 29 for the current Parks & Countryside structure)

Vision statement and aims

The Friends of Queen's Park working in partnership with Wirral Council, Local schools and businesses aim to:-

- Create a sense of welcome to the park;
- Ensure a safe and healthy environment within the park;
- Ensure the park is clean and well maintained;
- Ensure the park is managed in an environmentally sensitive way;
- Conserve the historic heritage of the park;
- Encourage community involvement in the park;
- Create effective marketing of the park;
- Implement an effective management strategy for the park;
- Encourage more use of play and sports facilities by all age groups thus maintaining activity and health of all park users.
- Encourage more links with the Parade Gardens especially for those on the Coastal walk

Tenure and concession agreements:

The site is owned and managed by the: Parks and Countryside Service of Wirral's Department of Delivery

Site plan and aerial photo:



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Summary of main users:

Facilities and Features:

- Pavilion with ladies and gents toilets(used by Friends group and bowlers)
- Store room (used by the Friends)
- Tea room
- Bowling green
- Children's play area
- Amenity grassland
- Young staked trees
- Island shrub beds
- Seating
- Bug House with educational information
- Roly Poly hills

Main Activities:

- Dog walking
- Football
- Children's play
- Family recreation
- Bowls
- Kite flying
- Charity events
- Community events
- Community group meetings
- Schools groups

Community and partner organisations

- Friends of Queen's Park
- Friends of Hoylake and Meols in Bloom
- Rotary Club
- Local schools
- Hoylake and West Kirby Bowling Club (HAWK)
- Hoylake , West Kirby and District U3A
- Discount VW Audi Centre
- Everite Windows
- Total Reuse (Skelmersdale)
- Austrometal Iron Work
- Wirral Probation Services
- K.C. Mock Painting Contractors Ltd
- Duke of Edinburgh volunteers
- Hilbre Windows
- Incredible Edible Hoylake

Queens Park have an active Friends group who look to organise events, run a tea room, care for the flower and grass beds, apply for funding and receive donations to fund improvements to the site.

The Friends group keep the local community abreast of their vision for Queens Park and progress to date via park notice boards. Further information can be found on their website www.hoylakeinbloom.co.uk and their Facebook page #hoylakeinbloom.

A brief history



Hoylake, West Kirby and District U3A carried out a research project into the origin and history of Queen's Park in 2016. An illustrated report was prepared which is available to view in the park pavilion or at:

www.hoylakeinbloom.co.uk (Queens Park Tab)

A great deal of Hoylake was originally sand hills and Queen's Park was built on one of the last large open dunes.

In WW2 advantage was taken of the sand hills by turning them into air raid shelters. Local people have memories of playing in them after the war, opening their lids and climbing down a ladder to make dens.

Local people have also reported that when the sand hills were converted into parkland loads of rubbish (probably from World war 2 bomb damage) was trucked in, buried, covered in top soil and then grassed over forming the large hills in the park.

The park pavilion originally had gas lighting before being converted to electricity.

The idea for the park was thought of in 1953, although there was no official opening, its first use as a park was in 1956. The full name of the park is actually 'Queen Elizabeth II Coronation Park' (permission for this obtained by Selwyn Lloyd from HM the Queen when he was a Privy Councillor) but it has always been called just 'Queens Park'.

Historic photographs are being collected by the Friends for display on their website: **www.hoylakeinbloom.co.uk** (Queens Park Tab)

Green Flag Analysis and assessment

The intention is for Queen's Park to achieve the standards as defined by the Green Flag Award Scheme; further details about the scheme are available at www.greenflagaward.org.co.uk

The current condition of the Park has been assessed using the following criteria as defined by the Green Flag Award scheme:

- A welcoming park
- Healthy, safe and secure
- Clean and maintained
- Sustainability
- Conservation and heritage
- Community involvement
- Marketing
- Management

1. A welcoming park

The Park is near to main bus routes on Birkenhead Road, Meols and the Merseyrail station at Manor Road, Hoylake.

There is no car parking onsite but there is ample on-street parking available on the roads surrounding the park.

Information and Signage

There is a main site name sign at the Birkenhead Road entrance, with the three other entrances having basic signage.

It is the Friend's aspiration to improve tourist signage to the park from Birkenhead Road and from the Sandhey Road / Meols Parade junction. There is an information cabinet next to the playground and one next to the tea room which is for tea room information, both are managed and maintained by the Friends of the park.



Access for all

All entrances are suitable for wheelchairs. Wheelchair access to the pavilion tea room requires extra care but is not impossible, The Friends have looked into providing access ramps but found they would not be practical. The Friends group are looking at plans to re-model the pavilion which would include good wheelchair access.

Public Toilets

The toilets are adjacent to the tea room - keys are held by HAWK bowling club and the Friends. The toilets are maintained by the Friends and open to the public when the tea room is open. There is signage in place to direct customers to the nearest alternative toilets at Meols Parade Gardens, when these ones are closed.

Tea Room

The Friends open the tea room during the summer months and for event days or when school groups visit. Proceeds from the tea room go towards funds for the floral displays and the park in general.

2. Healthy, safe and secure

Dog Fouling

We know from the evidence produced from the Wirral Parks Survey (2012) that a dog fouling and dogs off leads are a major concern for park users in Wirral.

Dog fouling in Wirral is controlled under the Metropolitan Borough of Wirral Fouling of Land by Dogs Order 1998, which implements the Dogs (Fouling of Land) Act 1996. It applies to all land within the borough boundaries, with certain exceptions.

Signs are provided at entrance points indicating the Gardens is a 'clean it up' area. Dog walkers are asked to wrap droppings and place in a litterbin. Dog fouling is classified in law as litter for street cleaning purposes, and can be disposed of in Council litter bins. Dedicated 'dog waste only' bins are not provided. Many dog walkers do use the Garden's litter bins for disposal.

Since the introduction of the Anti-social Behaviour, Crime and Policing Act in 2014, the Local Authority has the power to make Public Space Protection Orders, and issue Community Protection Notices. At time of writing this legislation is in its early days, and more details are likely to emerge as the new powers bed-in.

Wirral allocated a new budget for dog fouling enforcement in 2015 which led to the appointment of a dog fouling enforcement team. A £50 fixed penalty notice can be issued to the dog walker or owner. The council can also prosecute and a court can issue a fine of up to £1000.

The council's enforcement officers patrol areas of Wirral where dog fouling is of particular concern. Members of the public can report a place where dog fouling is a real problem, and the information is used when deciding where to focus patrols in the future.

Members of the public can report dog fouling via the online form here: https://www.wirral.gov.uk/environmental-problems/street-care-and-cleaning/dog-fouling

Wirral's Community Patrol Officers are authorised to issue Fixed Penalty Notices.

Anti-social behaviour

Wirral Council operates a 24 hour Community Patrol force who respond to concerns regarding anti-social behaviour on Council owned land. The Patrol can be contacted on: 0151 666 5265.

Incident reports compiled by Wirral Council's Community Patrol are made available to the Parks and Countryside Service.

Graffiti checks are carried out by Parks and Countryside Staff and/or the Friends, and graffiti is removed as a matter of urgency.

Motor vehicles

There are no known issues with motor vehicles in Queens Park.

The Park is overlooked by private housing on practically all sides. This contributes to making the Park a safe place.

The Park is open, as befits its coastal location, and appropriate sight lines are clear which helps to maintain a sense of personal safety in the Park.

Pathways, pedestrian routes

Paving footpaths across the site are generally in need of some updating.



First Aid

A first aid is held in the Friends of the Gardens tea kiosk. There is an AED (defibrillator) is located on the store room external wall. The AED was provided by the Friends and is also maintained by them.

Reporting of accidents to Wirral Council

Contacts for Wirral Council (phone and email) can be found on Queens Parks notice boards or searching Wirral Council web site.

Provision for health: children's play area

The Friends together with local businesses and the Parks and Countryside Service have introduced many new activity and play items to the play area for the benefit of play, fitness and health.

The play area is sectioned off from the rest of the park, providing a very safe place to play, picnic tables are located within the grassed part of the playground to provide a popular place for families to picnic.



Hoylake and West Kirby Bowling Club (HAWK) are an active bowling club with good membership. The green is in regular use for home and match events.

HAWK share the use of the pavilion with the Friends of the park and liaise with the Friends when applying for funding to improve the park.

Dog-free and smoke-free play

Wirral Council has signed up to a voluntary 'Play Smokefree' code. The aim is to de-normalise smoking so that children are discouraged from taking up the habit in later years.

The 'Play Smokefree' code is being run by the charity 'Heart of Mersey' with Wirral Council and NHS Wirral. Special signage designed by Hayfield School pupils has been installed in the play area asking that children be allowed to 'Play Smokefree'.

The play area is also designated 'dog-free'. This is shown on the play area signage.



3. Clean and well maintained

Horticulture and Trees

Appendix (a) displays the site elements table and schematic plans.

Horticulture and tree maintenance in the park is the responsibility of the Parks and Countryside General Parks Manager (North Area) but due to council budget constraints the Friends group have taken over some of the flower and grass beds, along with tree planting. The Friends group hold regular flower & grass beds work parties to care for and continually improve them.

All other horticulture and tree care is carried out as laid down in the Parks and Countryside general service requirements (appendix b) by a team of mobile staff, and a gardener/tractor-driver who undertakes tractor mounted mowing of the larger grass areas.

Below are pictures of the Friends round roses bed plus much more and a Nepeta hedge which the bees just love.





The Friends have planted 3 Silver Birch, 1 Rowan and an Oak tree. Several fruit trees have also been planted by partners Incredible Edible. The Rotary society have also planted a bank of assorted trees with help from Meadowside Special school.





Tree inspections

Vulnerable trees are identified by Tree Inspection Officers as part of patrols and reported to the General Park Area Manager, whereupon urgent safety work is carried out directly as needed.

Conservation and amenity tree work is carried out where resources allow, by the mobile tree team as part of the winter works program.

For details on council owned trees near to or overhanging private property, please refer to the council's policy published on the council website available at: https://www.wirral.gov.uk/parking-roads-and-travel/road-maintenance/trees-along-road

Play inspections

Children's play areas and fitness equipment are inspected weekly by the Council's team of qualified mobile swing fitters. During the visit the condition of the equipment is assessed and any repair considered necessary is undertaken or the equipment isolated until a permanent repair can be made.

Hard and Soft landscaping inspections

Site based staff carry out regular inspections to identify defects within the park that present a safety problem for staff, users and adjacent residents. The following items are appraised:

- 1. Paths, steps, ramps
- 2. Walls, fences, gates
- 3. Buildings
- 4. Furniture signs, seats, litter bins
- 5. Soft landscape grass, planted areas
- 6. Trees

Members of the Friends group also report problems to site based staff on a day to day basis, they provide an 'eyes and ears' service which supplements the work of paid staff, and represents a valuable contribution to the running of the park.



Buildings

Wirral Council's Asset Management team are responsible for maintenance of the buildings onsite, cleaning and light maintenance is carried out by Parks and Countryside staff and/or the Friends.

4. Sustainability

Water and energy consumption is monitored and where necessary modification is made to minimise wastage, achieving economies in usage in line with the Council's Environmental Policy.

All vehicles and plant have comprehensive maintenance regimes carried out by operational support services and the Parks Service workshop technicians.

Tractor and mowing equipment are checked for emission levels.

Chemical use

Chemical storage and usage complies with requirements as defined in the current pesticide handling legislation. Control of Substances Hazardous to Health (COSHH) assessment records of all chemicals are retained at Leasowe Castle Depot.

Parks & Countryside have an agreement for Glyphosate to not be applied in any parks and open spaces in order to not have an environmental impact. The exception is when treating an invasive species, where there is a separate policy in place. There has been a combination of manual removal of weeds and application of acetic acid, which is a natural substitute although not as effective long-term so will require more applications

Green transport

The site is accessible to cycles, and cycles are used in the park, but cycling is not pro-actively encouraged because of potential conflict with small children and dogs.

Waste Removal and waste Recycling

Large Green waste from the Park is taken to the local depot and chipped for re-use. Small green waste is composted on site by the Friends group.

Council litter receptacles are situated throughout the park for controlled waste (waste that is subject to regulation under the Environmental protection Act). No separation of waste currently takes place. As far as the Friends are aware there are no plans for Wirral Council to separate waste using dual or triple purpose receptacles.

Further reading on Parks and countryside general service requirements can be found in Appendix b.

However, the Friends do have recycling bins for when the tea kiosk is open. Recycled waste from the tea kiosk is either taken home to place in home recycle bins or to the local recycling centre.

Peat is not used at the Gardens.



5. Conservation and Heritage

Built conservation

There are feature sandstone or brick gate pillars and iron gates to the entrances. The Friends applied for funding and sponsorship to renovate the gates in 2014. They were stripped, Galvanised, re-painted then re-hung by 'Austromental Iron Work', crafts people based at the local garden centre, Carr Farm.



Working with Wirral's landscape officer, new park entrance signs were installed at all entrances. The renovated gates and new park signs significantly contribute to a welcoming park.



The Friends with grants, donations and events proceeds have replaced 11 old concrete or missing benches with new ones. This in itself has attracted many more visitors to Queens park.



In 2016 to solve the problem of long term flooding of the park paths the Friends replaced two drain soak aways as the council had no resources to carry out the works. We were refunded drain parts costs.

Nature Conservation

A wildlife hedge was planted by the Friends in 2013 which is a mixture of native species including rose and hawthorn. As it grows up it will also act as a screen to the fence-line and new housing development.



Local group 'Incredible Edible' and the Rotary Club planted an orchard onsite in 2013, with pupils from Meadowside Special School. The trees which were provided by the Woodland Trust, will provide fruit and will also benefit pollinators in the area.



6. Community involvement

The Friends of Hoylake and Meols in Bloom have been involved in Queens park since 2003, to a much lesser extent than Parade gardens as then its condition was acceptable. As Queens park began to deteriorate due to constraints on council funds the Friends became more involved.



The Friends aim is to make Hoylake and Meols a beautiful place to live, visit and play by planting and caring for the many floral displays in and around town, including our Parks, Gardens and open spaces, thus enhancing the environment.

The Friends are also supportive members of the Wirral Parks Forum and West Wirral Community Network.

In 2016 the Friends created a new sub group 'Friends of Queens Park' to concentrate on raising the standards of the park

The group supports Wirral's Parks and Countryside Service and Asset Management Team in their day to day running of the park.

The group has made many capital improvements to the park's infrastructure and horticulture, and their aspiration is to increase their involvement in the management and maintenance of the Park. Wherever possible the Friends involve local schools to be involved in Queens Park under the guidance of the Friends.

Hoylake and West Kirby Bowling Club (HAWK) are a longing standing club using Queens Park bowling green and sharing use of the pavilion with the Friends of the park.

Renovation of the bowls club pavilion and community tea room

The Friends and Hawk Bowling Club with the help of Wirral Council, their contractors, local businesses and Wirral Probation Services renovated the bowling pavilion in 2014 creating a new kitchen with indoor seating area.

The tea room is run for the benefit of the park by volunteers of the Friends

For a complete list of grants and business assistance please see appendix c.



The café holds a 5* hygiene rating from Wirral's Environmental Health Department.



Events in Queens Park







A first for Queens Park in 2018 - Proms in the Park







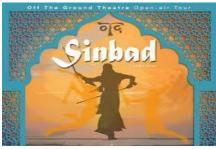






Followed by Children's Disney Proms in the Park





Outdoor plays in the Park







Family Fun Dog Shows and Bug Hunt in the Park









Local schools helping the Friends plant Crocus and Daffodil bulbs



Help planting Daffodil bulbs

(Holy Trinity school and Bright smiles children)



7. Marketing

Wirral Parks survey

Past Wirral surveys to find out what visitors think about their parks, beaches and countryside have deduced the following important general information:

Peak times for use are afternoons, followed by mornings and evenings. Evening use is greater on weekdays than at weekends. The majority of visits are from half an hour to two hours. Around one in five people visit for more than two hours.

One sixth of Wirral people visit parks, beaches and open spaces for events. A quarter said more events would encourage them to use these places more.

Less dog fouling and more and better toilet provision stand out as the top two things that people say would encourage them to use parks, open spaces and beaches more, with 53.7% and 46.5% of responses respectively.

Almost three quarters of people rate Wirral's parks, beaches and open spaces as having a very good or good standard of cleanliness and being maintained in a very good or good condition.

It is now proposed to build on the knowledge learned from the consultation by exploring with the Friends group the possibility of a regular visitor survey for Queen's Park. The friends designed a visitor survey in 2015 which is being used to learn about park users and their expectations of the Park (see appendix e).

Increasing footfall in the park

It is the Friends aspiration along with the Parks Service to increase footfall at the park by linking it to Meols Parade Gardens with signage. The idea is that tourists who now use the Parade Gardens as an attraction, could be encouraged to extend their visit by walking to Queen's Park for events and to visit the café.

Events

The park has an annual events program with a variety of large and small events run by the local community.

Examples:

The Friends group support Duke of Edinburgh students to achieve work for the community both at the café and in the park. One silver award was gained by a student from Kingsmead in 2013.

In October 2021, an event was ran by Resilience North West which included a bicycle workshop where a stall was available to give free bike checks and maintenance tips, there was football training for young adults and a pumpkin hunt for the little ones. Here is a statement from the event organizer:

"some feedback about our event so just wanted to say firstly how lovely and clean all areas of the park were. Whilst we recognise it is used a lot by dog walkers there didn't seem to be a problem with dog mess (unlike some areas I have used in the past!)

We had about 25 young people engage with the activities, some of these had booked ahead of the day and some joined in as they were walking through with their family. We ended up putting on the pumpkin treasure hunt trail in the park as the original plan was to do it along the high street but this proved too difficult to supervise safely. This meant the really young ones could take part and they all had a great time trying to locate each pumpkin hidden amongst trees, hedgerows and bushes. We also had great support from Friends of Hoylake and Meols in Bloom on the day as they donated us some cans and crisps so we were able to put some money back in their honesty box".

8. Management

The General Parks Manager for North Wirral district is responsible for the management of the park, in partnership with the Friends of Parade Gardens It is the intention for the General Parks Manager and Team Leader to meet with the Friends group at reasonable periods, to review progress with the management plan, as part of the Green Flag application process and general management of the Parade Gardens. The management plan will help to inform staff and members and the public about the aspirations Wirral Council and The Friends group have for the future development and maintenance of the Gardens.

Staff and their functions

A team of mobile gardeners maintain the park, assisted by a gardener using tractor-mounted equipment to mow the larger grass areas.

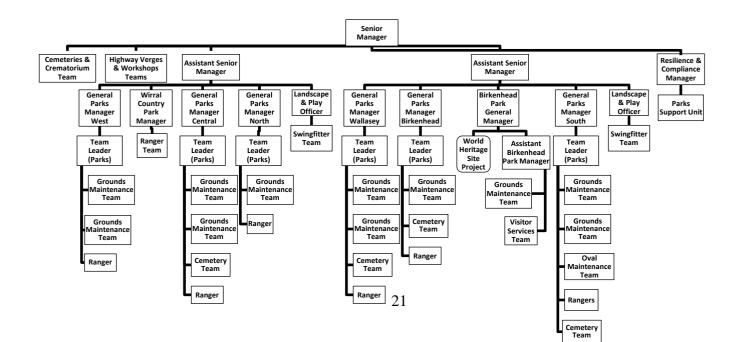
A tree team visits the park to undertake seasonal specialist tree pruning and felling work.

A specialist swing fitters team visit the park weekly to check and maintain the playground equipment.

The Parks and Countryside Service like other public services around the country is experiencing budgetary pressure and face challenging times to deliver service improvements.

Enquiries about the management of the park should be directed to the North Wirral General Parks Manager on: 0151 606 2004. Email: Streetscene@wirral.gov.uk

Current (Nov 2020) Parks & Countryside Organisational Structure



Green Flag Assessment 2021



Green Flag Award 2021 – Combined Feedback Desk Assessment and Mystery Shop

Name of Site: Queen's Park, Wirral Managing Organisation: Wirral MBC

Desk Assessment Feedback (Management Plan)

Criteria	Strengths	Recommendations		
Presentation	Good presentation based on the Green Flag criteria. Good variety of images in the plan			
Health, Safety & Security	All able access referenced. Reference to 24 hour community patrol. Sight lines are referenced. AED provided. Dog free and play smoke free codes referenced. Regular play, hard and soft landscape inspections	No reference to how often formal tree inspections are carried out – every year? Every 3 or 5? No reference to annual play inspection e.g. RoSPA		
Maintenance of equipment, buildings & landscape	References that footpaths across the site are generally in need of updating.	What is the timescale for footpath upgrades?		

GFA Combined Feedback 2021 Issue 1

	The Friends of are actively involved in the landscape maintenance in partnership with Wirral MBC. The building is maintained by the Asset Team.	
Litter, cleanliness, vandalism	Graffiti checks are made. Offensive and racist graffiti is removed within 24 hours.	
Environmental Management	Environmental management and waste	
Biodiversity, Landscape	recycling is referenced.	
and Heritage		This section is a little sparse.
Community Involvement	Active Friends of group who run the tea room and toilets. Evidence of wider community involvement. HAWK active bowling group are involved and work with the Friends of group. Incredible Edible involved. 2018 Proms in the park. Lots of good community involvement	
Marketing & Communication		
Overall management	The budget is obviously very tight with the Friends of obviously funding a lot. This is commendable for the Friends of group The Green flag criteria are well referenced in the document. Actin plan is appropriate but does need updating.	What is the strategy if the Friends of are unable to fund raise? The action plan needs updating. Reference is made to "we understand signs are going to be installed in 2018/19 – did this happen? Also it mentions "wildflower meadow – no time
GEA Combined Feedback 202	1/0	ns/Green Elect/veer/Mester documents 2021

Mystery Shop Feedback

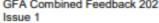
Weather Conditions	Dry and windy		
Date of assessment	6 th July 2021	Time (from – to)	10.30-11.30
Result: (✔)		Green Flag Aw	vard Standard? Red

GFA Combined Feedback 2021 Issue 1

Grad	ing				Comments and Recommendations		
Please mark each section as Green, Amber or Red If there is no evidence or the section is not applicable mark as NG (not graded) and provide an explanation					Comments should be provided to support each grading *Please include photographs to support your grading where applicable **Please refer to Raising the Standard manual if necessary		
A Welcoming Place							
1. Is the site	NG	G	Α	R			
welcoming?		✓					
2. Is the site easy to	NG	G	Α	R	Signage from Meol's Parade where I approached		
find?		∢			from was good.		
3. Is signage in good	NG	G	Α	R	All signage is in good condition.		
condition?		∢					
4. Is the site	NG	G	Α		Flat, wide and easily accessible paths.		
accessible to all users?		∢					
Healthy, Safe and Sec	ure		•	•			
5. Are facilities on site	NG	G	Α	R			
in good and safe condition?			1				
6. Did you feel safe	NG	G	Α	R	Very safe with good visibility. 6 people using the		
during the visit?		~			park.		
7. Are dogs being	NG	G	Α	R			
controlled and the site free of dog fouling?		~			3 dogs on leads, 1 loose with owner but well behaved.		
Well Maintained and C	Clean			<u>ا</u>			
8. Is litter, waste and	NG	G	Α	R			
recycling managed?			1		Bins recently emptied but no information about recycling.		
9. Is there a good	NG	G	Α	R	Acceptable. Closely mown grass, would be nice		
standard of horticulture maintenance?		1			to see differential mowing to increase biodiversity but all neat and tidy.		
10. Is there a good	NG	G	Α	R			
standard of arboriculture maintenance?		1					
	1	1					

GFA Combined Feedback 2021 Issue 1

11. Are buildings and infrastructure such as walls, paths, steps and structures in good condition?			1		Paths in good condition. Building requires maintenance and painting. Building including toilets were locked.
12. Is equipment used by the public and staff in good condition?	NG	G	A ✓	R	Seats in good condition. Play area has some issues. See attached photos. Back rest is missing and gaps in the safety surfacing.
Environmental Manage	emen	t			
13. Is there evidence that the site is managed to have a positive impact on the environment?	NG	G ✓	A	R	Lavender planting bed is very attractive and good for biodiversity. Differential mowing or wild flowers would improve the environment. Closely grown grass was neat but a little boring!
Landscape and Heritag	ge	-	-		
14. Are heritage and/or landscape features in good condition?	NG	G √	A	R	
Community Involveme	nt				
15. Is there evidence of community involvement and engagement?	NG	G ✓	Α	R	
16. Is user feedback positive?	NG	G	<mark>A</mark> ✓	R	Only feedback was from a young father in the play area who was concerned the back was missing on a piece of equipment. See photos.
Marketing and Commu	inicat	ion			
17. Is there evidence of marketing and promotion, including events? e.g. notice boards, in buildings, website & social media.	NG	G ✓	A	R	The cabinet was full of general information which was great to see. However, nothing about events but this was probably due to Covid?
18. Is the correct year flag flying and certificate on display?	NG	G √	Α	R	
Overall Result (✔)			l: Gree		site of Green Flag Award Standard Amber Red



Additional comments:

A well used local park in a clean condition obviously enjoyed by locals. Consider opportunities to increase biodiversity. Attention needed in the play area.

Deserves a Green Flag – well done!

Management notes to applicable comments from last Green Flag Assessment

Item	Item	Green Flag	Parks Manager comment
no.	heading	Assessment	
		comment	
Desk	Health, safety & security	No reference to how often formal tree inspections carried out	Annual inspections are carried out in the park including trees
Desk	Maintenance of landscape	When will footpaths be upgraded	All main footpaths in good condition and have been edged neatly
Desk	Overall management	What if funds are not able to be raised by friends groups	Priority works will be identified across the area and paid from PPM (parks improvements) budget
Desk	Overall management	Reference made for signage, have they been installed	
9	Is there a good standard of	Closely mown grass but would be	Noted – we also do have the No Mow May Program which encourages wildlife and pollinators for 6 weeks in late spring. This will give different heights of cuts as the bowling green and swing site

	horticulture maintenance	good to see different heights cut for bio- diversity	area will be cut shorter and the rest left to grow naturally
11	Are buildings and structures is good condition	Building requires maintenance and painting. Toilets locked	Building has had a ne exterior door and some exterior doors repainted with new guttering installed all round. Toilets are only opened for bowling club or when cafeteria is operating at the weekend
12	Is equipment used by public and staff in good condition	Play area has some issues. Back rest missing from seesaw and gaps in safety surface	A request has been submitted for the back rest to be replaced. Also, the safety surface has been re-sealed.
13	Is there evidence that the site has a positive impact on the environment	Differential mowing or wild flowers would improve the environment	Noted – No Mow May is a scheme to encourage bio-diversity and the Friends Group could be contacted to look at wild flower options
16	Is user feedback positive	Parent commented on the back- rest being missing from seesaw	Landscape Officer has informed that this seesaw has always had the back-rest on one side. The reason for this is to allow older chldern and adults to sit on the other side, as having a back rest would mean they may not be able to get to sit on it. I will keep an eye on any feedback for this back-rest and revisit if this becomes an issue
17	Is there evidence of marketing and promotion	No events information (probably due to Covid)	October Resilient North West event was advertised in the notice board. All future events will be promoted in the notice board to encourage people to attend

Action Plan

Action	Who	Target date	Resource	Action completed
A welcoming place				
Consider pedestrian (tourism type) signage from Birkenhead Road and Meols Parade Gardens	Area manager, Friends	2017	To be identified	Sign installed in 2019
Investigate possibility of adapting toilet block to allow wheelchair access	Friends, asset Management team	December 2015	To be identified	Investigated and not a practical option
Investigate feasibility of temporary ramp to allow wheelchair access to the cafe	Friends, asset management team	July 2017	To be identified	Investigated and not a practical option
Renovate not-for-profit community benefit café and bring toilets back into use to enable opening for events and at weekends	Friends, asset management team, area manager and others	October 2014	Volunteers, local businesses, asset management	Yes
Renewal of seating around bowling greens	Friends, parks landscape officer	June 2015	Friends, grants & donations	Yes
Repairing and repainting all 4 sets of double park gates	Friends with Austrometal iron	December 2015	Friends grants and donations	Yes
Repaint all 4 sets again	Friends	2017	Friends	Started end of 2017 Completed in 2018
Continue to hold monthly flower and grass bed tidies and litter picking	Friends	Ongoing	Friends	2014 2017 2020 2015 2018 2021 2016, 2019
Cutting back grass from path edges.	Parks landscape officer	2018/19	Council parks funds	Completed

Action Plan (continued)

Action	Who	Target date	Resource	Action
				completed
Healthy, safe and secure				2017
Provide dog poo bags at pavilion	Friends/Discount VW Audi garage	Ongoing but now discontinued	Discount VW 2015 Audi Garage	$\begin{array}{c} 2017 \checkmark \\ 2018 \checkmark \\ 2019 \checkmark \end{array}$
				Unfortunately, due to people taking all of the bags, the friends group could not afford to keep replenishing the dispenser
Install path lighting around the park	Friends	2004	Friends Grants	Completed
Design and install dog poo warning signs with school involvement (competition)	Friends/schools	2016	Friends	Completed
Renew alcohol free zone signage at park entrances	To be determined	2016	To be determined	No funding yet
Look to improve certain pathways and over spill of grass on to them.	Landscape officer	Ongoing	To be determined	Completed to a good standard by mobile team 2021
Clean and well maintain	ed			
Consider installation of 'please keep off the green signs on the bowling greens	Friends	December 2015	Friends	Completed
Replace out of date playground sign	Landscape officer	December 2015	PPM budget	Completed
Move park notice board to new location adjacent to playground	Area manager	September 2016	Parks general	Completed
Re-stain all benches were required	Friends	Ongoing	Friends	Ongoing
Continue to hold monthly flower and grass bed tidies & litter picking	Friends	Ongoing	Friends	2015 2020 2016 2021 2017 . 2018 . 2019 .

Action	Who	Target date	Resource	Action completed
Sustainability				
Fit 2 cycle racks at Promenade end of the pavilion	Regeneration and Environment Dept	February 2015	To be identified	Decision not to proceed, so as not to encourage cycling in park's narrow paths
Aim to eradicate spraying	Friends / Area manager	Ongoing	Friends	Completed due to glyphosate ban in parks. Acetic acid or manual removal methods only for weed control
Aim to reduce & source plants in peat free compost	Friends	Ongoing	Friends	Ongoing
Conservation and	heritage			
Strip, repair, paint, galvanize and re-hang 4 sets of feature entrance gates	Friends Austrometal iron works	December 2015	Friends grants and donations	Completed
Plant wildflower meadow near to the orchard	Friends group	2017	Friends	Completed
Construct wildlife feature 'bug house' and bug informative display panels	Friends group (assisted by ranger)	2016	Friends	Completed
Plant Nepeta six hills giant to provide a wildlife habitat	Friends	2016	Friends	Completed
Publish historical report online on park website and make available in tea room	Hoylake, West Kirby and District U3A	2016	Volunteer time	Completed

Action	Who	Target date	Resource	Action completed
Community involv	ement			
Support Friends group	Area manager	Ongoing	N/A	Ongoing
Run pilot bowling workshops for local schools with a view to continuing the offer	Friends / Hawk Bowling Club	Ongoing	Volunteer time	2016 ####
Continue to work with local schools	Friends	Ongoing	Friends	Ongoing
Investigate the possibility of organising 'Invigorate' buggy runs for mums and tots	Friends / Council sports development officer	2017	Friends / Sports development officer	Wirral Council have posted a video to encourage this in parks
Pull together annual events program such as teddy bear picnic, children's craft day, and dog show	Friends	Ongoing	Friends / volunteer time	2014 bins 2019 bins 2015 bins 2021 bins 2016 bins 2021 bins 2017 bins 2018 bins
Add interest to play area	Friends / landscape officer	2013	Friends / Grants / Local businesses	Completed
Run 'past and present' exhibition of photos in notice boards and café	Friends	Ongoing	Volunteer time	Completed and ongoing
Marketing				
Launch Queens park website and keep updated	Friends	2015	Friends	Completed and ongoing
Design a survey of Gardens users and non-users, find out what people think about the Gardens and what improvement or additions they would like	Friends	Begin in 2015	Friends	2015 bax 2016 bax 2017 bax 2018 bax
Install new notice board adjacent to the Friends tea room	Friends	2015	Friends	Completed
Update information on Council website	Area manager	2015	N/A	2017 ### 2020### 2018 ### 2021 ### 2019 ###
Erect new entrance signs at all four park entrances	Friends / Landscape Officer	2015	Park funds	Completed
Install nature conservation feature 'bug hotel' with educational information boards about bugs	Friends with ranger support	2017	Friends	Completed
Contribute to newsletters	Friends	Ongoing	Friends	Ongoing

Action	Who	Target date	Resource	Action completed
Community involve	ement			
Marketing (Contin	ued)			
Management				
Friends and parks team leader to create and update annual management plan	Friends, Area manager	2014	Friends, Area Manager	2014 brase 2020 brake 2015 brase 2021 brake 2106 brase 2017 brase 2018 brase 2018 brase 2019 brase
Discus any park issues at Friends Trustee monthly meetings	Friends	Ongoing	Friends	Ongoing
To look at how we can reduce spraying throughout the gardens	Friends/Area manager	Ongoing	Friends/Area manager	Ongoing
Continue to look for improvements funding	Friends	Ongoing	Friends	2016base 2020 base 2017base 2021 seas 2018 base 2019 base
Look to continuing achieving Green Flag status	Friends/Area manager	Ongoing	N/A	2015 km 2020 km 2106 km 2021 km 2017 km 2018 km 2019 km

Appendices

Appendix a) Site Elements Quantities Table and Schematic Plan

ITEM	QUANTITY	ТҮРЕ
Premium Ornamental Grass	647m ²	
Ornamental Grass		
General Grass	19941m ²	
Rough Grass	680m ²	
Wild Flower Grass area		
Playing Field		
Soccer Pitch		
Mini Soccer Pitch		
5 Aside Pitch		
Rugby Pitch		
Summer Sports		
Bowling Green	1371m ²	
Putting Green		
Tennis Court		
Cricket Square		
Cricket Artificial Wicket		
Cricket Outfield		
Cricket Nets		
Hedge two side and top	38m ²	
Hedge one side and top		
Hedge one side only		
Annual Bedding		
Perpetuity Grave Bedding		
Herbaceous Border		
Rose Bed	120m ²	
Shrub Bed	2786m ²	
Hard Surface	3480m ²	
Bitumen Macadam Sports		
Water Bound Hard Porous Sports		
Play Area	1 no.	
Muga/Goal Ends/Kickabout area		
Skateboard Park		
Ditches and Water Courses		
Pitch and Putt Greens		
Pitch and Putt Green Surrounds		
Pitch and Putt Grass Banks		
Pitch and Putt Fairways		
Pitch and Putt Tees		
Building	1 no.	Sports Pavilion
Tree Stock	Yes	
Woodland		
Natural area		

All quantities and measurements should be considered as Indicative only

QUEENS PARK

BG1	 \$71	
POG1 POG2	149 4A	
G1 G2 G3 G4 G5 G6 G7 GB G9	1,883 8437 2,795 :5 1784 675 992 2,149 46 626	$2:> \frac{67}{120}$ 22: 22 60+ strim 50 8
GB1	554	
RB1 RB2 RB3	50 52 18	
SB1 SB2 SB3 SB4 SB5 SB6 SB7 SB6 SB7 SB8 SB9 SB10 SB10 SB11 SB12 SB13 SB14 SB15 SB16 SB17 SB18 SB19 SB20	$\begin{array}{c} 288\\ 542\\ 292\\ 30\\ 32\\ 264\\ 22\\ 122\\ 334\\ 64\\ 46\\ 152\\ 72\\ 84\\ 116\\ 66\\ 98\\ 96\\ 42\\ 24\\ \end{array}$	
H1	40m x 1m	x 0.Sm (2 S & D 2 cut
RA1	680	255
HSi'JS	3,486	

f:\outdoor\zones - 19 January, 1999

Appendix b: Parks and Countryside General Service Requirement

Cleansing: Litter: rubbish and leaf collection

Collect and remove litter and refuse from all of the areas included within this plan. In the case of adopted highway verges this responsibility is limited to the occasions immediately prior to grass cutting activities. Government guidance and Regulations for the disposal of noxious or hazardous waste, for example empty chemical containers or 'sharps' shall be followed.

Inspect and empty all litter bins, and dispose of the rubbish, clear all litter from around each bin.

The Environmental Protection Act 1990 does not specify frequencies and this requires the requisite standards to be maintained by:

- ensuring familiarity with site plans and locations
- programming works effectively
- applying resources appropriately

Litter control shall conform to the Environmental Protection Act 1990: Code of Practice on Litter and Refuse (updated November 2006).

The park shall be maintained to Grade B standard in accordance with the Code of Practice Part 1: litter and refuse

• Predominately free of litter and refuse apart from some small items

The maximum response time to restore to Grade A standard (no litter or refuse) if it falls below Grade B shall be 1 day; this means by 6pm the following day.

Ensure that all staff uses their reasonable endeavours to collect and minimise the effects of litter on the sites, whenever it is encountered in the pursuance of their duties, whether or not those duties are primarily litter control.

Sweeping and cleansing

This requirement is applicable to all surfaces other than grass within all sites. The entire surfaces of all tarmac, concrete or paved areas, rubberised surfaces and tiles, including play facilities and safety surfaces and other surface areas including loose surfaces such as bark and shale shall be kept clear in accordance with the Environmental Protection Act 1990: Code of Practice on Litter and Refuse (updated November 2006) to Grade B standard.

Sweeping, including gutters and drainage channels within the surface areas, shall be carried out by appropriate methods that do not damage or disrupt the surface.

Surfaces shall be washed down whenever necessary in order to maintain a clean and useable area.

All paths and hard surfaces shall be swept at even intervals and be kept cleared of grass cuttings following mowing operations.

All hard surfaces shall be maintained in a substantially weed free condition including moss and algae growth.

Fallen Leaves

Fallen leaves shall be regularly cleared from areas of:

- main entrances and key pedestrian routes and paths> visitors' centres and attractions
- ornamental grass areas
- soft horticultural features such as bedding and herbaceous borders
- surfaces within play areas
- Leaf clearance shall take place so that the features remain:
- in good horticultural condition
- and / or with a safe, well drained hard surface

Any leaves that have accumulated into drifts or are unsightly or damaging to plants and bulbs shall be removed as a priority.

The operation shall be carried out frequently throughout the autumn in order to facilitate shrubbery and rose bed cultivation, and to prevent leaves from spreading back onto lawns, paths, hard surfaces, sports and horticultural features. Where necessary, after leaf clearance, beds shall be lightly pricked through to remove footmarks.

The final clearance of all autumn leaves shall be completed by the end of December in each year of the contract period.

Graffiti and fly-tipping

Information on graffiti and fly tipping shall be collected. Data shall provide such data to the Service Manager on a weekly basis as part of his weekly inspection reports.

Data for incidents of graffiti shall include:

- Date
- Location
- Surface type
- Paint type
- Description including offensive characteristics

Offensive or racist graffiti shall be reported as a priority. This shall be reported to the Service Manager within one hour of identification, to enable this to be removed by the Employer's specialist operator within 24 hours.

Fly tipping shall be defined as any single quantity of tipped material that cannot be lifted by two embers of staff and removed from the site. If tipped material can be lifted by two members of staff, it is deemed to be covered by the litter control clauses of this service requirement.

All instances of fly tipping shall be reported to the Service Manager.

Grass maintenance

The use of growth regulators will not be permitted.

All grass cutting machinery used across the entire range of standards shall be appropriate and fit for the purpose of achieving the specified standard.

On each occasion that grass cutting takes place the following shall be achieved:

- An even, uniform sward to the requisite height across 100% of the surface area, including all obstacles, grass margins, weed growth, seed and flower spikes and bents.
- Litter on areas to be mown shall be removed immediately prior to mowing.
- Any litter subsequently shredded as a result of the mowing operation, shall be collected and removed

Should grass exceed the maximum permissible height, the grass shall be brought back into conformance by frequent repeat mowing.

The use of herbicides around obstacles and margins shall not be permitted.

The edges of turf adjacent to hard surfaces, cut backs, planted borders, beds, channels and kerb shall be kept maintained to a neat even line as part of the winter works. On each occasion of re-cutting all finished bed edges shall be sharp, neat and vertical.

In the case of ornamental lawns all cuttings, clippings or other mowing arisings, no matter where they fall, shall be removed for recycling or reuse immediately on completion of the operation.

All cuttings, clippings or other mowing arising's across the complete spectrum of grass mowing operations which land on hard surfaces, shrub borders or flower beds shall be cleaned up and removed immediately on completion of mowing.

Arising's that fall on general grass/amenity grass, highway urban verges and rural verges shall not normally require removal, unless excessive growth has occurred, in which case arising's shall be collected and removed for recycling or reuse.

Unless otherwise stipulated in the relevant site management plan, grass areas over naturalised Narcissus, Galanthus and Crocus bulbs etc, shall remain uncut from the commencement of the grass cutting season to the third week in May, unless the bulb leaves have died down sooner, at which time the grass and bulb tops shall be cut and removed and the areas brought into conformance with the surrounding areas. Subsequently these areas are to be maintained to the same standard as the rest of the area.

In drought conditions, subject to the approval of the Area Manager, the height of cut shall be adjusted so as not to cause added stress and damage to the sward. If grass growth is at a standstill an obligation remains to control grass and weed flower spikes by cutting.

On resumption of mowing operations after adverse weather conditions have caused them to cease, ensure that a return to the appropriate standard is achieved by increasing the frequency of mowing.

Premium ornamental and ornamental grass

Premium ornamental areas and ornamental areas shall be maintained so that they are substantially free from weeds, coarse grasses, moss and algae by cultural methods and the application of approved pesticides. Cutting machines shall be cylinder type for fine turf maintenance. For premium ornamental areas the arisings shall be boxed off and recycled or reused. For ornamental areas there is no requirement for boxing off arisings.

All general/amenity grass areas shall be maintained within the optimum specified height range:

- Minimum height 25 mm
- Maximum height 60 mm

Premium ornamental and ornamental grass maintenance shall include all necessary:

- Pest, disease and weed control
- Fertilising
- Scarifying
- Aeration
- Rolling
- Irrigation
- Seasonal renovation
- General/amenity grass

General/amenity grass

All general/amenity grass areas shall be maintained within the specified height range:

- Minimum height 25 mm
- Maximum height 60 mm

Hard landscape infrastructure:

Hard landscape infrastructure: hard surfaces – roadways, pathways, car parks; parks and green spaces site infrastructure – benches, lighting, fencing, walls (see also Cleansing: litter, rubbish & leaf collection)

Undertake a rolling program of condition surveys of the hard landscape infrastructure of parks, open spaces and other sites.

Hard surface weed control

Continual removal of weeds on all hard surfaces including roads; footpaths, car parks, steps, ramps and bridges Including the bases of all walls and fences where adjoining hard surfaces, along kerbstones and around landscape and park furniture The use of chemical spraying shall not be permitted.

Hard surface gritting, salting and snow clearance

Hard surface gritting, salting and snow clearance is required to ensure that, where reasonably practicable, safe passage along a road or footpath is not endangered by snow ice.

Although there is no requirement to treat all roads and footpaths there are locations where this is required. The sites and areas to be treated are limited to those where essential only access is required to visitor and community centres and known problem locations and hazardous gradients.

Treatment shall include pre-treating to prevent ice from forming and post treating when ice has formed or snow has accumulated.

Benches and Seating

All benches and seating, including picnic benches & tables, shall be kept clean at all times, and in good order through the use of such means as repainting or re-staining surfaces according to type of material.

Fences, railings, walls, gates, handrails, boardwalks, revetments and bollards

Any minor repairs such as loose bolts, protruding nails and sanding of sharp edges shall be undertaken. All other repairs must be reported to the Area Manager.

Defects which represent a hazard that cannot be repaired immediately must be made safe until an effective repair can be undertaken.

Regularly maintain gates, locks and mechanisms to ensure good working condition.

Notice Boards and Signs

Keep all signs, signposts and notice boards clean at all times and in good order through the use of such means as repainting or re-staining surfaces according to type of material of construction.

Shrubs, roses, herbaceous and annual bedding

Maintain shrub beds attractively presented, free of litter, weeds, other unwanted vegetation, and pests and diseases. The use of residual herbicides shall not be permitted.

Shrubs shall be maintained by pruning and training using the best horticultural practices to allow the development of each shrub in keeping with its habit, location and purpose.

Cultivation work in weather or ground conditions that would be harmful to the soil condition and its structure shall not be undertaken.

Observe that the purpose of pruning is to establish a strong framework of branches, keeping the shrubs healthy and vigorous, maintaining the size, shape and balance, whilst ensuring the maximum amount of flowering wood and fruit are produced.

Carry out the pruning of individual shrubs and roses appropriate to the requirements of each species or cultivar.

Annual spring and summer bedding

General requirements:

Herbicides shall not be used in beds that are used for annual bedding Cultivation. Work in weather or ground conditions that would be harmful to the soil condition and its structure shall not be undertaken.

The original shape of the bed shall be maintained and all work performed in a manner that protects the bed and its turf edges.

Replace and clean up any plants damaged by minor acts of vandalism.

Replace any plants damaged during maintenance operations.

Remove all stones, weeds, roots and other debris generated by the cultivation and planting operations.

Annual Spring and Summer Bedding - Plans and Schedules:

By June of the previous year submit to the Service Manager for approval his proposed schedules of bedding cultivars and designs to be used. This will be based on existing bedding plans and bed Quantities.

Annual Spring and Summer Bedding - Supply of Plants and Bulbs:

Have responsibility for the supply, delivery, quality, quantity and health of all plants and bulbs

- From delivery
- Throughout the distribution and planting process
- Whilst in-situ in beds
- Until the plants are stripped at the end of the appropriate flowering season

Bedding plants shall be high quality fully finished plants, acclimatized and ready to plant out.

Plants shall be well rooted, of uniform growth, and pest, disease and weed free.

Bedding plants shall conform to amc 6 pack size for main bedding plants and amc 9 for all edging plants. Specimen and dot plants shall be in individual pots.

Any plants that are damaged, that die, or are vandalised, stolen or fail to establish, shall be replaced within 48 hours of discovery.

Be fully responsible for the storage and/or disposal of all containers, boxes and pots.

Annual Spring and Summer Bedding - Density of Planting:

On completion, beds shall be fully stocked to sufficient density that the bedding foliage covers at least 80% of the surface area leaving no more than 20% as exposed soil.

Annual Spring and Summer Bedding – Clearance:

The previous season's bedding shall be cleared twice per annum, normally in May and October, when individual spring and summer bedding displays have finished flowering.

Annual Spring and Summer Bedding - Planting and Maintenance:

Bedding plants, including edging plants, specimen or dot plants, corms, bulbs or tubers, shall all be planted in accordance with good horticultural practice.

Planting of all beds shall be carried out within two weeks of clearance of the previous season's bedding. Plants and bulbs shall be positioned and planted in accordance with the planting Schedules.

Preparation and maintenance for annual bedding displays shall include all necessary:

- Cultivation
- Incorporation of organic matter
- Fertilizing
- Levelling and consolidation
- Adjustment of soil levels
- Irrigation
- Dead heading/removal of dead and damaged foliage
- Weed control
- Staking and tying
- Pest and disease control
- Removal of early flowering bulbs

Hedges - ornamental and non-ornamental

Maintain all ornamental and non-ornamental hedges to their previously cut height, width and shape, ensuring that the top and sides of each hedge are cut neatly so that all growth is removed to the point of the previous cut on the old wood. Maintain hedges to ensure the safe and free flow of motor traffic along adopted highways and other vehicle routes, and to ensure the safe and free flow of pedestrians and cyclists along adopted highway footpaths and all other access routes across sites.

All trimmings shall be removed for recycling or reuse.

The base of the hedge shall be left clean, tidy and vegetation free on every occasion the hedge is cut. Be aware of his obligations when undertaking any work on or near a highway with regard to public safety and traffic regulations

Planting areas general – replacement, renewal and new planting

Where requested by the Service Manager proposals for replacement, renewal and new planting of shrubs, roses and hedging shall be submitted.

Trees and woodland

All tree work shall be undertaken in accordance with BS 3998: 2010 'Recommendations for tree work. Be responsible for making all necessary checks to determine if there are any laws and regulations, including Tree Preservation Orders that would affect any work proposed, and to ensure that all permissions and licences are gained prior to proceeding with work.

All persons employed to undertake tree work, shall be suitably trained and qualified and shall be in possession of appropriate certification.

Consider all paths, grassed areas, pavements, kerbs, approach roads, manhole covers, fences, walls, overhead cabling etc. that are either adjacent to or on the work area. These are to be preserved in good condition and make all necessary arrangements to make good any damage to the entire satisfaction of the Service Manager.

Include for stump removal and subsequent surface reinstatement following tree felling in highways locations. Stumps intended for permanent retention should be cut at a specified height and left free from snags. On completion of all tree work ensure that the work area is thoroughly cleaned and is left in a condition appropriate for its intended use.

All timber and brushwood resulting from tree work shall be disposed of. The only exceptions to this shall be at woodland locations where the Service Manager may instruct timber and brushwood to be retained on site.

The Service Manager may on occasion instruct delivery of brushwood chipping's to sites within the Borough where these materials are required for composting, mulching, or creating footpaths or bridleways

All trees and woodland - emergency and out of hours call out service

Provide a 24 hour, 365 days a year, emergency and out of hours call out response service for trees or limbs that have collapsed or are in a dangerous condition. A response unit consisting of a minimum of two suitably trained staff with appropriate vehicle and equipment shall be provided as soon as possible (according to priority in the event of a broad scale incident) following notification of an event by the Service Manager or emergency services authority. Incidents of this nature are often associated with high winds, collision damage, root severance and acts of vandalism.

In the event of severe weather conditions or a major disaster provide additional staff and resources as deemed necessary. At such times maintain radio or telephone contact with the Service Manager's staff so that the staff can be directed to other emergencies as necessary.

Provide sufficient labour, vehicles and equipment required for emergency tree work operations.

Heavy lifting equipment and cranes will need to be obtained as soon as reasonably practicable for special operations.

Trees in parks

Have a duty of care to ensure that users of parks, green spaces, cemeteries, churchyards and golf courses and all adjacent land and neighbouring properties are not at unreasonable risk from possible failure of trees. As part of the regular site health and safety inspections assess and act on any tree related risks.

Individual trees in parks and green spaces - arboricultural management

Undertake reactive management of selected trees in parks, green spaces, golf courses, cemeteries and churchyards in response to hazard risk identification, through an agreed program of work. This may be supplemented by requests/complaints received from members of the public and others.

Individual trees in parks and green space - replacement and renewal

Undertake occasional requests for commemorative and other tree planting within cemeteries, parks and green spaces.

Vandalism and third party damage (see also Cleansing: litter, rubbish & leaf collection)

Work with community stakeholders and partner organisations to reduce vandalism and anti-social behaviour in sites covered by the service.

Soft Landscaping

Rectify minor incidents of vandalism or third party damage to soft landscaping features including trees, planted and grassed areas within 24 hours, inclusive within routine maintenance activities.. This shall include any minor incidents caused by any other source.

Hard Landscaping

Rectify minor damage to fencing, gates, furniture, signage, notice boards, lighting and surfacing and other hard landscaping infrastructure as soon as practicable, inclusive within routine maintenance activities. This shall include any minor damage caused by any other source. Minor damage shall be defined as requiring no more than 1 hour of labour per occasion to rectify with a minimal amount of materials. For more significant incidents of vandalism or third party damage make safe immediately.

Bowling Green

Bowling Green maintenance shall include the following:

- Switching
- Brushing
- Mowing
- Scarification
- Rolling
- Aeration
- Irrigation
- Weed, disease. Moss and pest control
- Fertilizing & lawn sand application
- Solid spiking/hollow coring
- Top dressing
- Worm casting control
- Channel maintenance
- Renovation and over-seeding

All operations shall be carried out in a manner that accords with good green keeping practice in order to maintain the greens free from thatch, weeds, pests and diseases, whilst encouraging the growth of fescue and bent grasses and helping to eliminate annual meadow and other weed grasses.

Bowling green turf grass shall be maintained within the specified height range of:

- Mid-October to end of March
 April
 6 mm 10 mm
- May to Mid-October 5 mm 7 mm

The bowling greens will provide true, level, uniform playing surfaces. All integral landscaped features, green surrounds, surfaces and ancillaries shall be well maintained and safe.

The grass banks and immediate surrounds shall be maintained within the specified height range of:

- Minimum 10 mm
- Maximum 25 mm



Metropolitan **Borough of Wirral**

Environmental Policy

Wirral Council provides essential services to more than 312,000 residents across a number of key areas and recognises that its activities and services have both beneficial and adverse impacts on the environment.

In working toward a more sustainable future we will:

- Maintain an Environmental Management System which satisfies the requirements of the international standard ISO 14001.
- Comply with all applicable legal requirements and with any other requirements which relate to the Council's environmental aspects.
- · Continually seek to minimise negative environmental impacts, prevent pollution and reduce waste during delivery of our services.
- Reduce carbon emissions arising from public sector buildings, operations and service delivery, and encourage others to do so.
- Make use of goods and services which are least harmful to the environment and encourage the use of Fair Trade produce.
- Increase the amount of waste reused and recycled and reduce the amount of waste going to landfill.
- Undertake actions to improve our resilience to current and future climate change.
- Improve the quality and sustainability of the built and natural environment.
- Consider environmental costs, risks and impacts when making planning, contracting, purchasing and operating decisions.
- Regularly monitor and review our environmental performance.
- · Ensure that all employees are aware of their environmental responsibilities through communication, training and support.
- Communicate this policy to employees, partners and the public.



Date: 16th November 2015

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Wirral Council Cheshire Lines Building, Canning Street, Birkenhead, CH41 1ND Tel: 0151 606 2000 Fax: 0151 606 2090 Environmental Policy

General Statement of Intent

Wirral Council accepts its responsibilities under the Health and Safety at Work etc. Act 1974 and all subsequent regulations.

The council will ensure, so far as is reasonably practicable, the health, safety and welfare of employees, visitors, contractors and any other persons affected by its undertaking.

It is the responsibility of the Chief Executive, to ensure that departments comply with this commitment through the implementation of a robust management system that seeks continual improvement in the health and safety performance of the council.

The council's objectives, so far as health and safety is concerned, are to provide and maintain, so far as is reasonably practicable:-

• Plant, equipment and systems of work that are safe.

• Safe arrangements for the use, handling, storage and transport of articles and substances.

• Sufficient information, instruction and supervision to enable all employees to avoid hazards and contribute positively to their own health and safety at work.

- A safe place of work with safe access to and egress from it.
- A healthy working environment and adequate welfare facilities.

All staff should be aware of their responsibilities contained within this health and safety policy and report any unsafe acts or situations to an appropriate officer.

Eric Robinson Chief Executive

Date: 25th February 2015

"There is nothing so urgent or important that we cannot take time to do it safely"

Appendix e) List of grants and businesses sponsorship

Year	Amount	From	Purpose
2013	£3,000	Wirral area forum	Funding towards new playground items
2013	Not known	Kevin Mock Painting Contractors	Painting playground swings & slide
2014	£3000.00	Everite Windows	Contribution to new playground activity trail.
2014	£6,800	Gannett Foundation	Contribution to new playground activity trail.
2014	£1,000	Discount VW Audi	Help with pavilion refurbishment and signage
2014	£500	Public Donations	Purchase of water heater and kitchen units for tea room
2014	Not known	Hilbre Windows	Suppling and fitting new tea room UPVC window
2014	Not Known	Total reuse (Bootle) .	Supplied tea room fittings
2014	£500	Royal & ancient Golf Club	Planter cum seat outside pavilion tea room
2014 ongoing	Not known	Discount VW Audi Garage	Providing dispenser for free poo bags
2014	£2,100	Your Wirral Fund	Replacing bowling green seating (HAWK)
2015	£1,000	Wirral West Constituency Fund	Additional bowling green seating, 'A' boards tea room sign (HAWK)
2015	£950	West Wirral Community Fund	For artificial grass around new playground ball thrower
2015/6	£484	West Wirral Community Fund	Contribution towards Friends event gazebos (total cost \pounds 1,355)
2015/6	£497	West Wirral Community Fund	Purchase of park gardening tools and equipment.
2015/6	£500	Your Wirral Fund	New seating bench between pavilion and bowling green (HAWK)
42156	£480	Your Wirral Fund	Concreting bases of bowling green benches (HAWK)
2015/6	£500	West Wirral community fund	Second new seating bench between pavilion and bowling green (HAWK)
2015/6	£480	Private donations	Three silver birch trees
2016	£500	Private donation	Rowan tree plus cash donation
2016	£400	Lees Solicitors	Funding of Bug House signage
2017	£1,875	Burbo Bank Community Fund	Funding for a defibrillator to go on pavilion external wall.
2018	£500	Lees Solicitors & Hilbre Windows	Proms in the Park sponsorship

Appendix g) Queens Park visitor survey



Queens Park Survey

How often do you visit Queens park?	Y
Daily	
Weekends	
Weekly	
Monthly	
Occasionally	
First time visit	
What is the reason for your visit?	~
Exercise	
To Relax	
Enjoying outdoors	
Sport (please specify)	
Taking children to playground	
Walking the dog	
Visit tea room	
Event (please specify)	
How do you usually visit?	~
On your own	
With a friend	
Group of 2-5 people	
Group of 6 or more	
With children	
Without children	
With dog(s)	
With club	
Do you feel safe walking in the park? Y / N	
If no what would help you feel safer?	

Y/N			
Anything else you would like to see	Anything else you would like to see added ?		
	-		
Any age group not catered for?			
And why?			
Would you describe the park as:	×		
Excellent			
A good park but could improve			
Not very good			
A poor park			
A disgrace	ĺ.		
Reason for above (optional)	25		
Over the last couple of years do you Queens Park has:	ı think		
Improved			
Stayed the same			
Deteriorated			
What in particular has changed?			
What in particular has changed? What areas of Queens Park do you	use? 🗸		

Appendix h) Project Bank

PROJECT BANK

Project	'Ballpark' cost estimate (inc. Design & contract management	Justification, policy fit and evidence of need	Outcome
Renewal of seating around bowling green and pathways	£4,000	Original seating was unusable due to crumbling concrete with metal protruding, some seating had been removed as dangerous,	Completed
Remove, repair & re- paint 4 double sets of double park gates.	£1,200	Gates were rusted and starting to disintegrate, an appalling welcome to the park.	Completed
Notice board for pavilion	£280	To provide information of tea room opening times, refreshments price list & what's on in the park.	Completed
Event equipment Tables, chairs & tea urns.	£936	To provide equipment for holding events.	Completed
'Poo' signs	£250	To turn children's 'poo' pictures into plaques to display around park to hopefully reduce 'poo' left in park.	Completed
Plant more trees along main pathway	£1,000	To enhance and make the park more attractive	Completed
Install Ball thrower in playground with artificial grass base, install floor markings	£2,331	Park was lacking any 'ball' activity, the ball thrower was ideal to fill this gap and floor markings added interest to the playground	Completed
Install new playground equipment items	£5,000	Many playground items had been removed and the playground was not being used as there was very little to play on.	Completed
Install new activity trail	£13,000	To complete the playground with something for all age groups	Completed
Installation of de- fibrillator	Self Funding	To provide a de-fibrillator which could be vital for an emergency, considering a lot of the older community use the park	Installed
Install a Bug House involving local children	£400	A bug house with informative notices would become a educational focus point for local children and school groups.	Completed