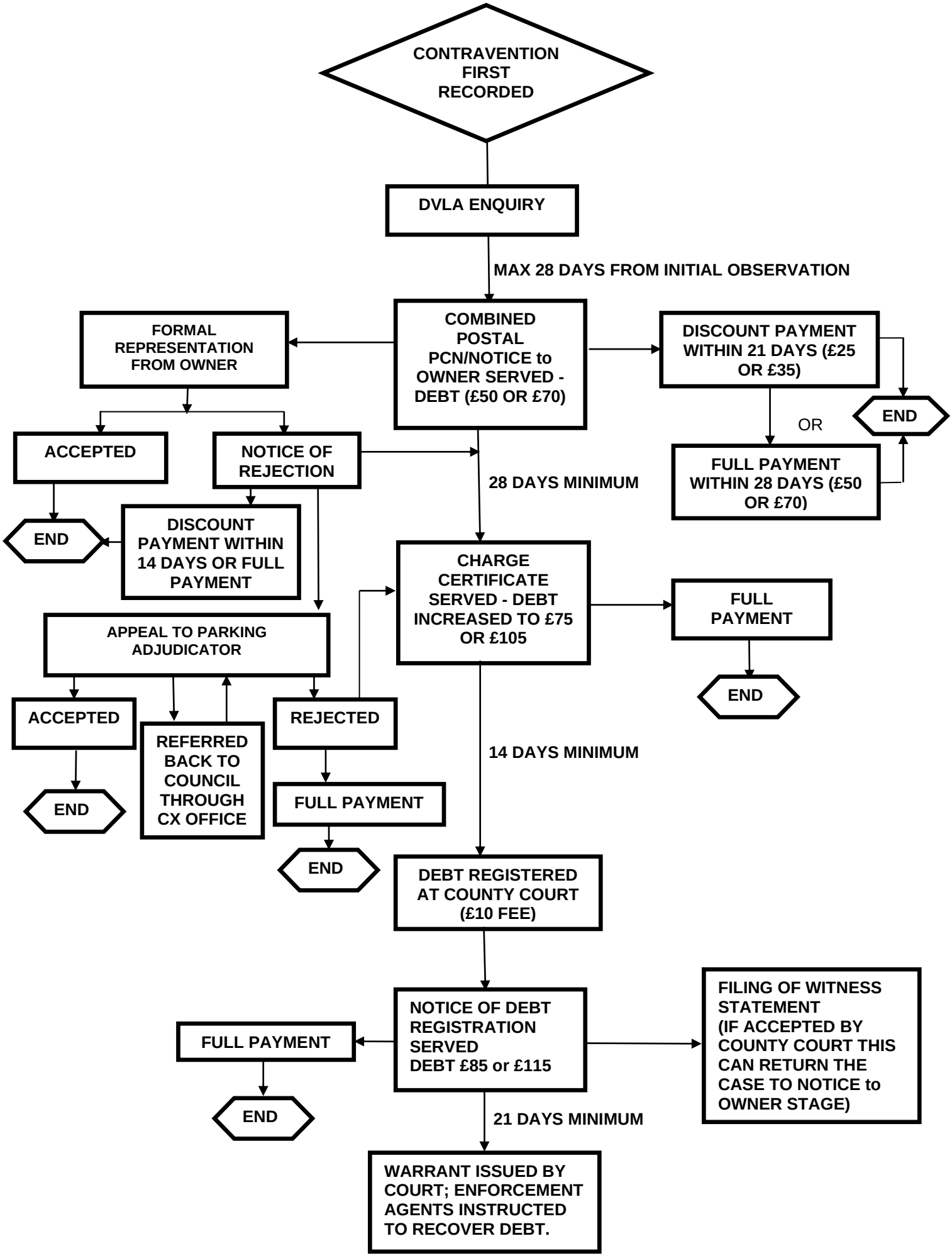APPENDIX D - POSTAL SERVED PCN - FLOWCHART