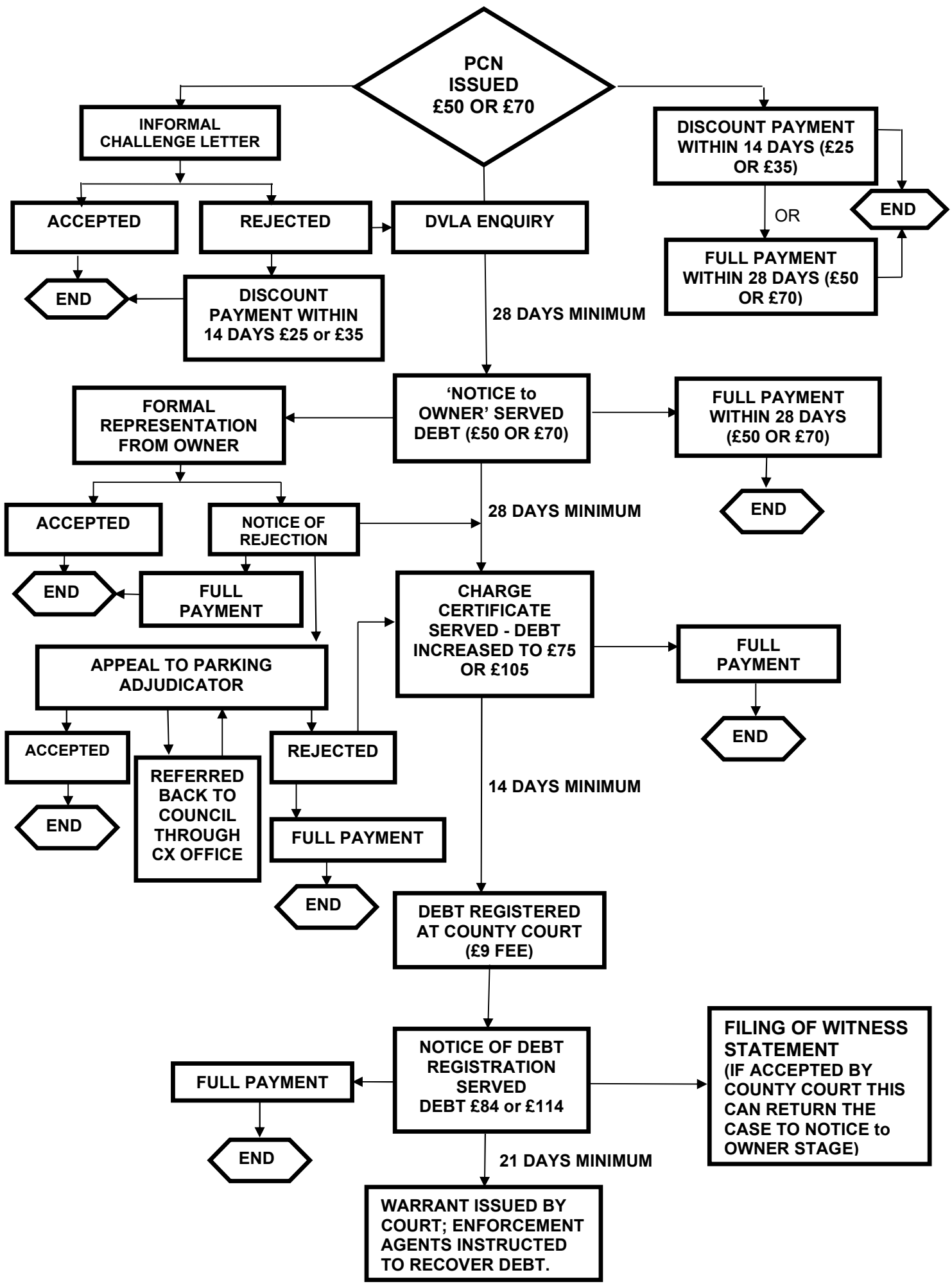APPENDIX C - CONVENTIONALLY SERVED PCN – FLOWCHART