Selective Licensing Bulky Item Collection Service

Collection Service	
Correspondence add	dress:
Email:	
	Selective Licence Reference number:
or details of items that ins-and-recycling/larg	t can be collected as part of this re-item-collection
	Email: or details of items tha

Where will you leave the items?
□Entry -Alleygates
□Entry – No Alley Gates
☐ Front of Property – Pavement / Garden
☐ Rear of Property – Access Available
☐Side of Property – Driveway / Garden
□Other – please advise:
Is the location alleygated? Y/N
Declaration:
I can confirm I have read and agree to the Terms and Conditions of the Selective Licensing Bulky
Item Collection Service.
Signed: Dated
Once completed this form should be scanned and emailed to selectivelicensing@wirral.gov.uk

Terms And Conditions

These are the key terms and conditions of the Selective Licence bulky item collection service.

- Selective Licence Bulky Item Collections are for licensed private rented residential properties within the boundaries of Wirral Councils Selective Licence Areas only.
- All fees relating to the licence must be paid in full, or any installment plan which has been previously entered into must be paid up to date.
- Bookings are only taken for individual domestic properties. Houses containing multiple flats require an individual booking per flat.
- Items for collection should be accessible to the collection crew and placed outside the front of the property by 7am on the day of collection. The items must not impede the public footpath or highway.
- If you need to make a change to a collection you must contact us 24 hours before the scheduled collection date.
- Anyone attempting to gain access to a property without the correct identification or without being prepared to show any identification will not be an operative representing Wirral Council. Therefore the council will not be liable for any loss/damage occurred during the removal of any items.

- If disability or age restricts the movement of items, customers are required to request help from a family member, neighbour, friend where possible prior to collection.
- Ensure all items, such as sofas or beds are covered. Items that are too wet may not be collected on the day due to the weight of the item.
- The crew has the right to refuse collection of an item if they deem it hazardous to their health (e.g. infested or soiled) or heavy (e.g. rain soaked mattress).
- Certain items will need to be dismantled, cut, taped, covered or stored correctly prior to collection (this will be shown when selecting the item).
- All food must be removed from fridges and freezers prior to collection.
- There is a limit on how much laminate or wooden flooring can be collected and an additional booking may be required if we cannot take it all on the day.
- Dogs must be secured on the day of collection.

Items that <u>cannot</u> be collected by the Selective Licensing Bulky Collection Service.

- Waste generated as a result of building/ repair works.
- Car tyres, gas canisters, car batteries, parts or engines.
- Controlled waste such as Knotweed, Asbestos, chemicals etc.
- Waste transported from another property not located within any of the designated Selective Licensing areas.
- Waste from an unlicenced property.
- Waste/items that cannot be moved by more than 2 persons.