

## Health and safety complaints

We will:

- carry out proactive inspections for high risk sectors to make sure that risks are effectively managed
- investigate accidents, dangerous occurrences and occupational ill-health
- investigate complaints about working conditions or work practices

This includes places like:

- Shops
- Offices
- Warehouses
- Hotels and catering
- Sport,
- Leisure,
- Consumer services (for example hairdressers, shoe repair, tyre and exhaust fitters),
- Residential care homes and
- Churches.

The [Health and Safety Executive \(HSE\)](#) are responsible for enforcing health and safety regulations at:

- Factories
- Building sites
- Schools and colleges
- Fairgrounds
- Gas, electricity and water systems
- Hospitals and nursing homes
- Central and local government premises.

## Emergency and out of hours

- Call 999 if there is an immediate threat
- [Report a dangerous occurrence in Wirral](#)



What would you like to report a complaint about? Choose from list:

- Shops
- Offices
- Warehouses
- Hotels and catering
- Sport
- Leisure
- Consumer services (for example hairdressers, shoe repair, tyre and exhaust fitters)
- Residential care homes
- Churches
- Other

Please enter the address of the premises if possible:

Please provide as much information as possible about your complaint

What would you like to complain about?

When did this take place?

Please tell us about yourself so we can let you know what is happening with your complaint.

Name:

Address:

Contact phone number:

E-mail address:

Your complaint will be sent to an enforcement officer. We will keep you updated with the progress of your complaint.

Please e-mail completed forms to [environmentalhealth@wirral.gov.uk](mailto:environmentalhealth@wirral.gov.uk).