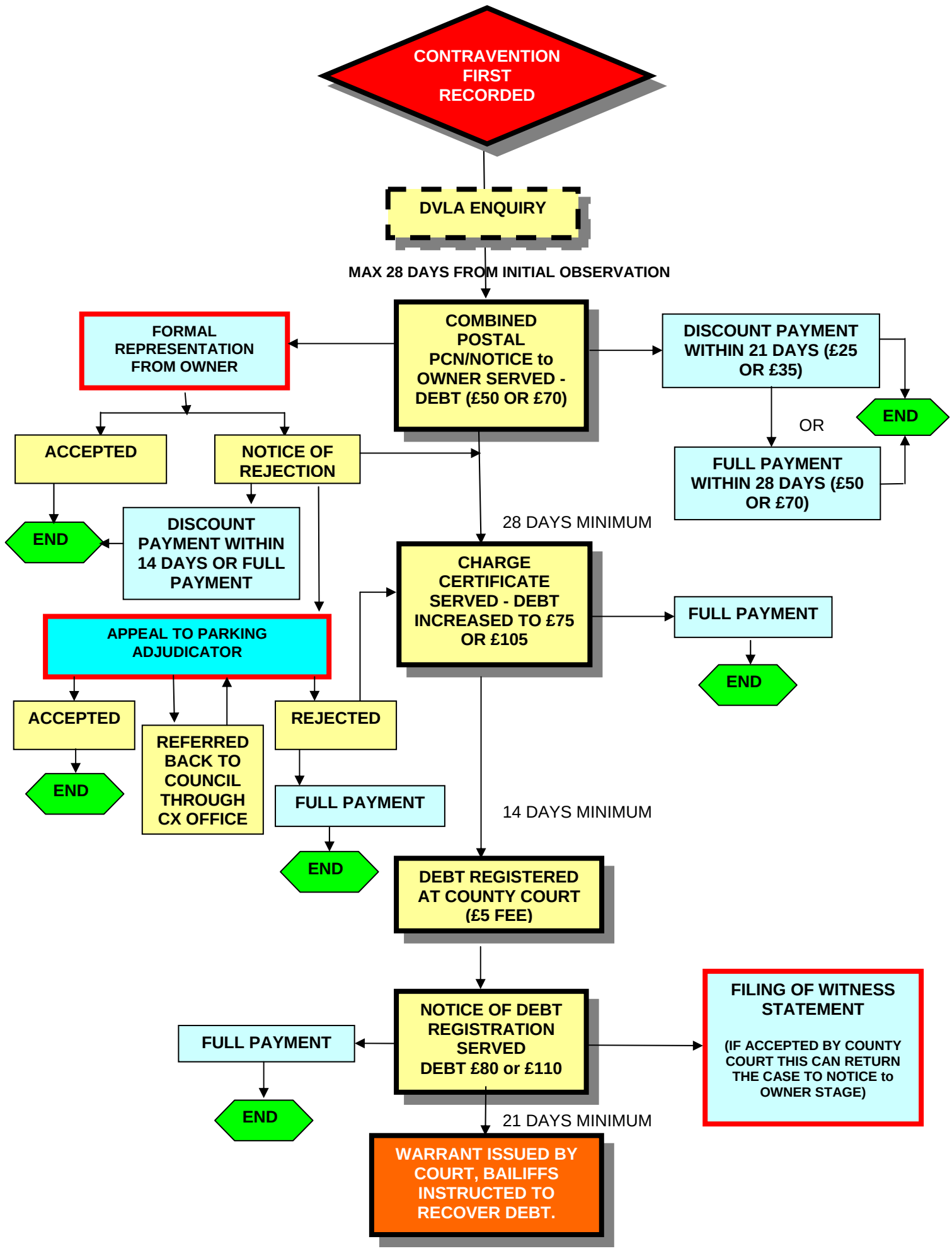APPENDIX C POSTAL SERVED PCN - FLOWCHART